

# Uwe Friedrichsen

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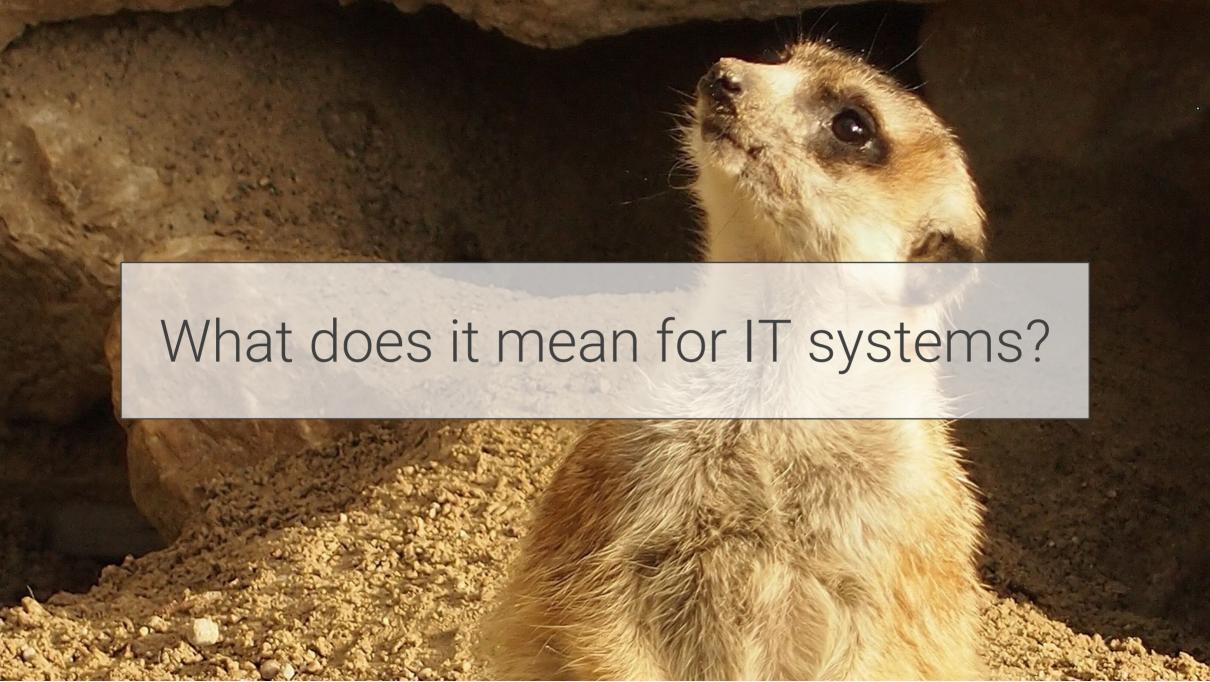


### re·sil·ience (rĭ-zĭl'yəns)

n.

- 1. The ability to recover quickly from illness, change, or misfortune; buoyancy.
- 2. The property of a material that enables it to resume its original shape or position after being bent, stretched, or compressed; elasticity.

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### re·sil·ience (of IT systems)

n.

The ability of a system to handle unexpected situations

- without the user noticing it (ideal case)
- with a graceful degradation of service (non-ideal case)

The cautious attempt to provide a useful definition for resilience in the context of software systems. No copyright attached, but also no guarantee that this definition is sufficient for all relevant purposes.



What is the problem?

Let ops run our software on some **HA infrastructure or alike**and everything will be fine.

Sorry, not that easy anymore



For a single, monolithic, isolated system this might indeed work, but ...

(Almost) every system is a distributed system.

-- Chas Emerick

The software you develop and maintain is most likely part of a (big) distributed system landscape



# Everything fails, all the time.

-- Werner Vogels



## Failures in distributed systems ...

- Crash failure
- Omission failure
- Timing failure
- Response failure
- Byzantine failure

## ... lead to a variety of effects ...

- Lost messages
- Incomplete messages
- Duplicate messages
- Distorted messages
- Delayed messages
- Out-of-order message arrival
- Partial, out-of-sync local memory
- •







Leslie Lamport

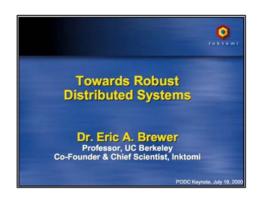
"Time, clocks, and the ordering of events in distributed systems"



#### Consensus

Leslie Lamport

"The part-time parliament" (Paxos)



CAP

Eric A. Brewer

"Towards robust distributed systems"



#### Faulty processes

Leslie Lamport, Robert Shostak, Marshall Pease

"The Byzantine generals problem"



#### Consensus

Michael J. Fischer, Nancy A. Lynch, Michael S. Paterson

"Impossibility of distributed consensus with one faulty process" (FLP)



#### Impossibility

Nancy A. Lynch

"A hundred impossibility proofs for distributed computing"

# ... turning seemingly simple issues into very hard ones

## Embracing distributed systems

- Distributed systems introduce non-determinism regarding
  - Execution completeness
  - Message ordering
  - Communication timing

- You will be affected by this at the application level
  - Don't expect your infrastructure to hide all effects from you
  - Better have a plan to detect and recover from inconsistencies





Let us start simple ... \*

\* which often improves the situation amazingly much







```
from urllib3 import PoolManager
URL = <...>
http = PoolManager()
r = http.request('GET', URL)
```

#### Resilience starter's toolbox

Accessing other systems (downstream)

#### Failure type

No response (crash failure)

Brittle connection (omission failure)

Slow response (timing failure)

Wrong response (response failure)

The other system does not respond at all

The other system does not respond reliably

It takes too long until the other system responds

The other system responds, but the response is not okay

#### Resilience starter's toolbox

Accessing other systems (downstream)

Failure type

**Detection** 

No response (crash failure)

Brittle connection (omission failure)

Slow response (timing failure)

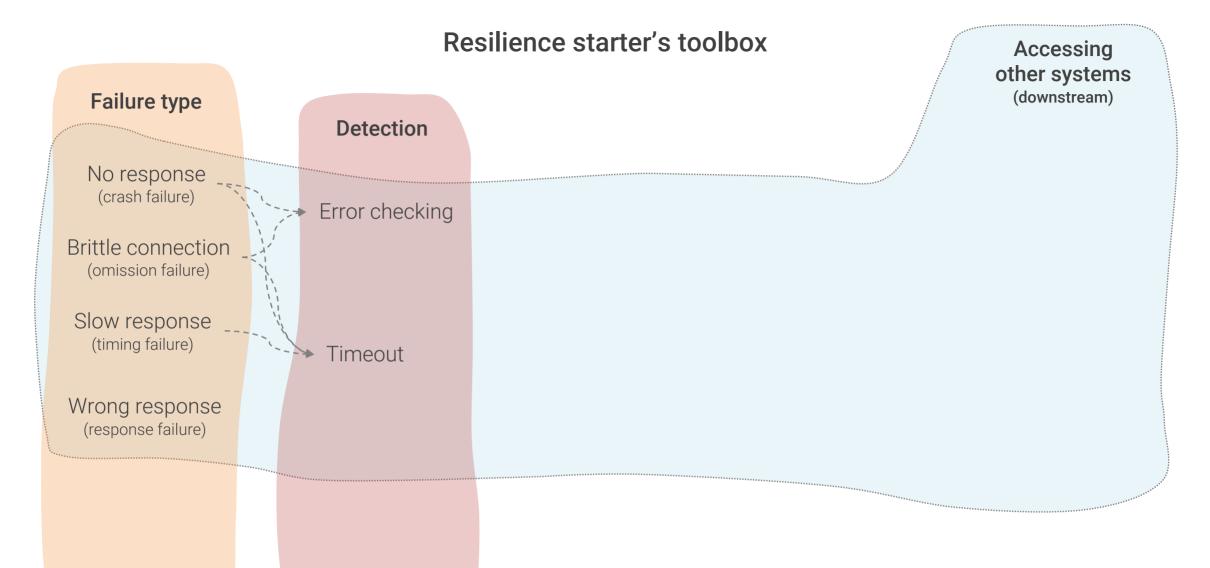
Wrong response (response failure)

Error checking



### Error checking

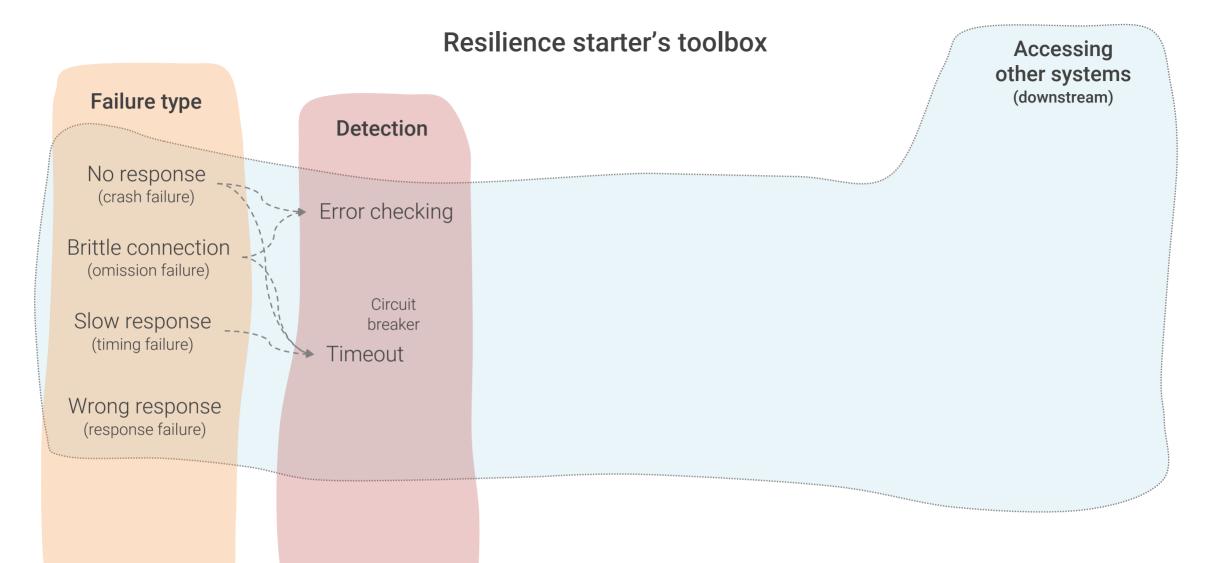
- Most basic error detection pattern
- Yet too often neglected
- Multiple implementation variants
  - Exception handling (Java, C++, ...)
  - Return code checking (C, ...)
  - Extra error return value (Go, ...)
- Thorough error checking tends to make code harder to read



### Timeout

- Preserve responsiveness independent of downstream latency
- Essential error detection pattern
- Crucial if using synchronous communication
- Also needed if using asynchronous request/response style
- Good library support in most programming languages

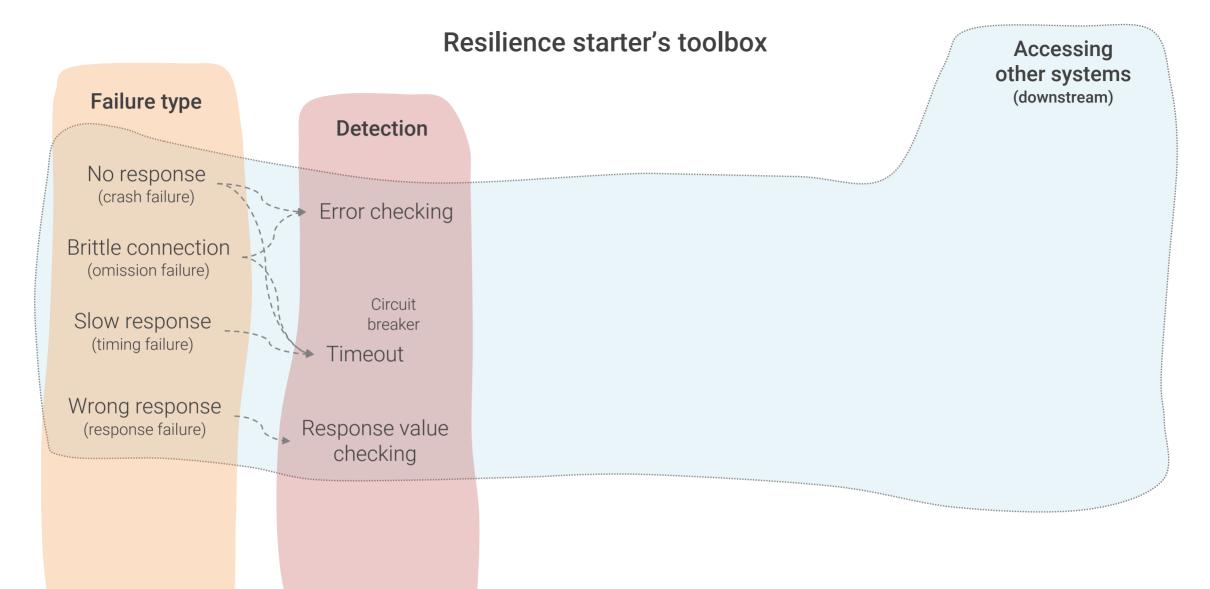






### Circuit breaker

- Probably most often cited resilience pattern
- Extension of the timeout pattern
- Takes downstream unit offline if calls fail multiple times
- Can be used for most failure types
  - Crash failures, omission failure, timing failures
- Many implementations available



# Response value checking

- As obvious as it sounds, yet often neglected
- Protection from broken/malicious return values
  - Especially do not forget to check for Null values
- Quite good library support
  - But often do not cover all checks needed
- Consider specific data types

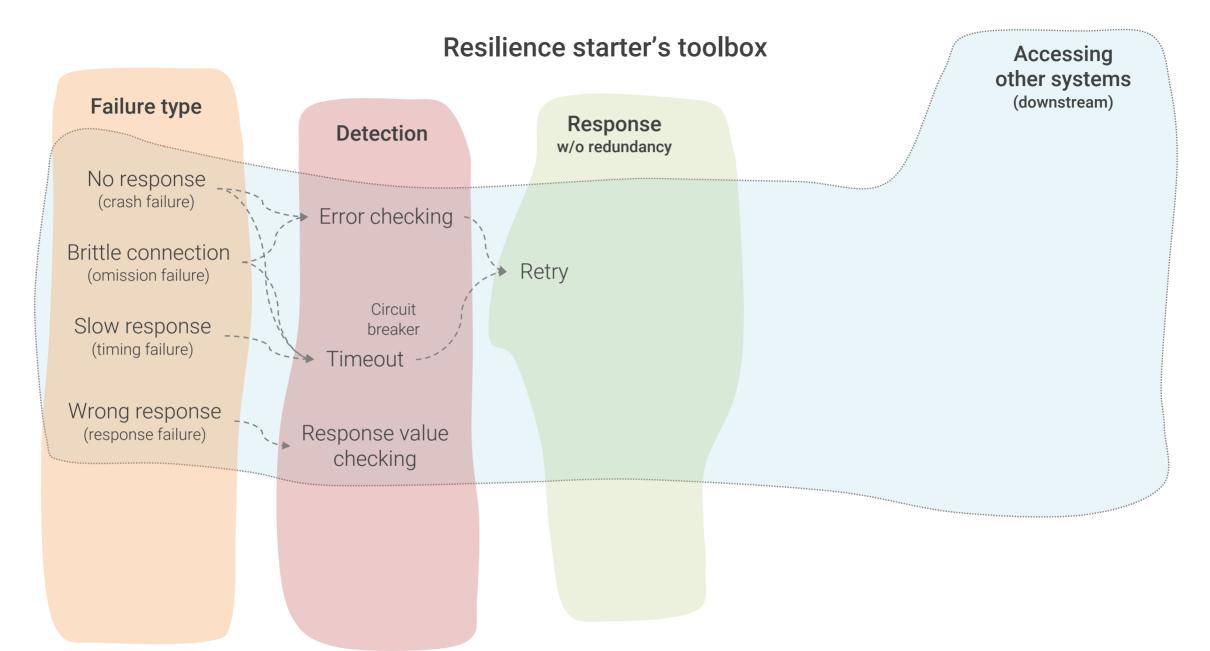


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require File.expand_poth("__//_/tentfallersreen
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                                                                               abort("The Rails environment to manner to mann
                                                                                  require 'spec_helper'
                                                                                    require 'rspec/rails'
                                                                                       require 'capybara/rspec'
                                                                                          require 'capybara/rolls'
                                                                                              Cambara javascript
                                                                                                Category.delete_all; (anger)
Adding error and timeout detection
                                                                                                               # Add additional resumment
                                                                                                                     # Requires supporting "Why have a
                                                                                                                      # spec/support/ and its make
                                                                                                                        # run as spec files by white
                                                                                                                          # in _spec.rb will have by
                                                                                                                              run twice. It is re-
```

```
from urllib3 import PoolManager
URL = <...>
http = PoolManager()
r = http.request('GET', URL)
```

```
from concurrent.futures import ThreadPoolExecutor, TimeoutError
from urllib3 import PoolManager
from urllib3.exceptions import HTTPError
URL = 'http://httpbin.org/delay/2'
def get_url(http, url):
    return http.request('GET', url)
http = PoolManager()
with ThreadPoolExecutor(max_workers=1) as executor:
    future = executor.submit(get_url, http, URL)
    try:
        r = future.result(timeout=0.5)
    except TimeoutError:
        print('Request timed out')
        future.cancel()
    except HTTPError:
        print('An error occurred')
    else:
        print('Received:', r.data)
```

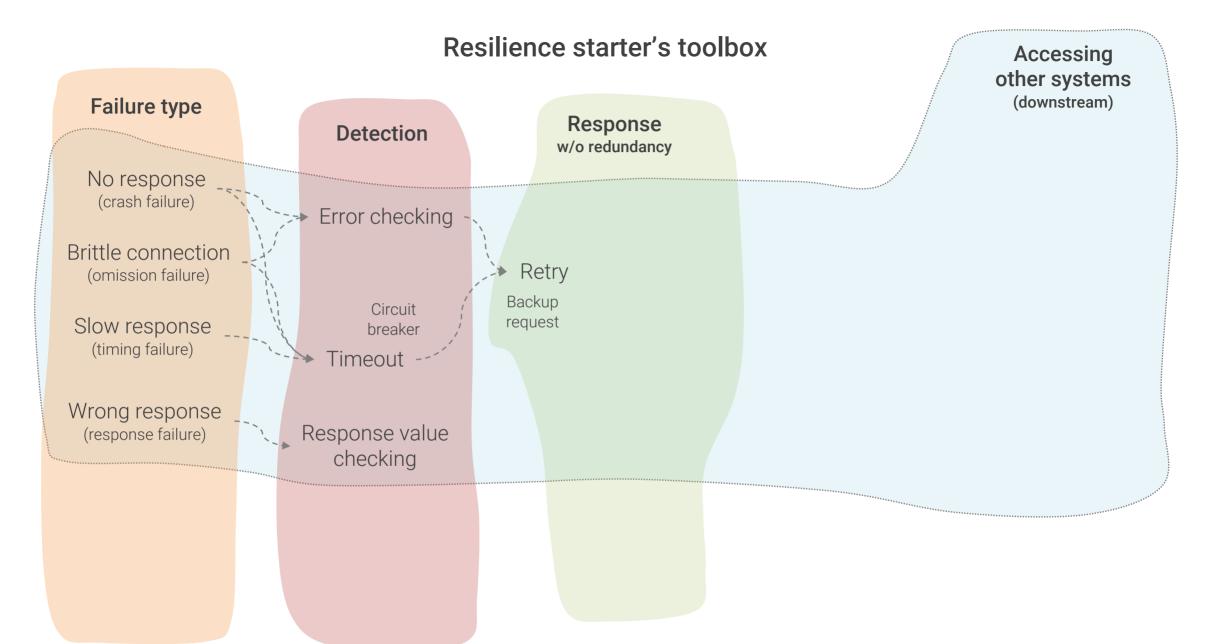
```
from urllib3 import PoolManager
from urllib3.exceptions import HTTPError
URL = 'http://httpbin.org/delay/2'
http = PoolManager()
try:
    r = http.request('GET', URL, timeout=0.5)
except HTTPError:
    print('An error occurred or request timed out')
else:
    print('Received:', r.data)
```





### Retry

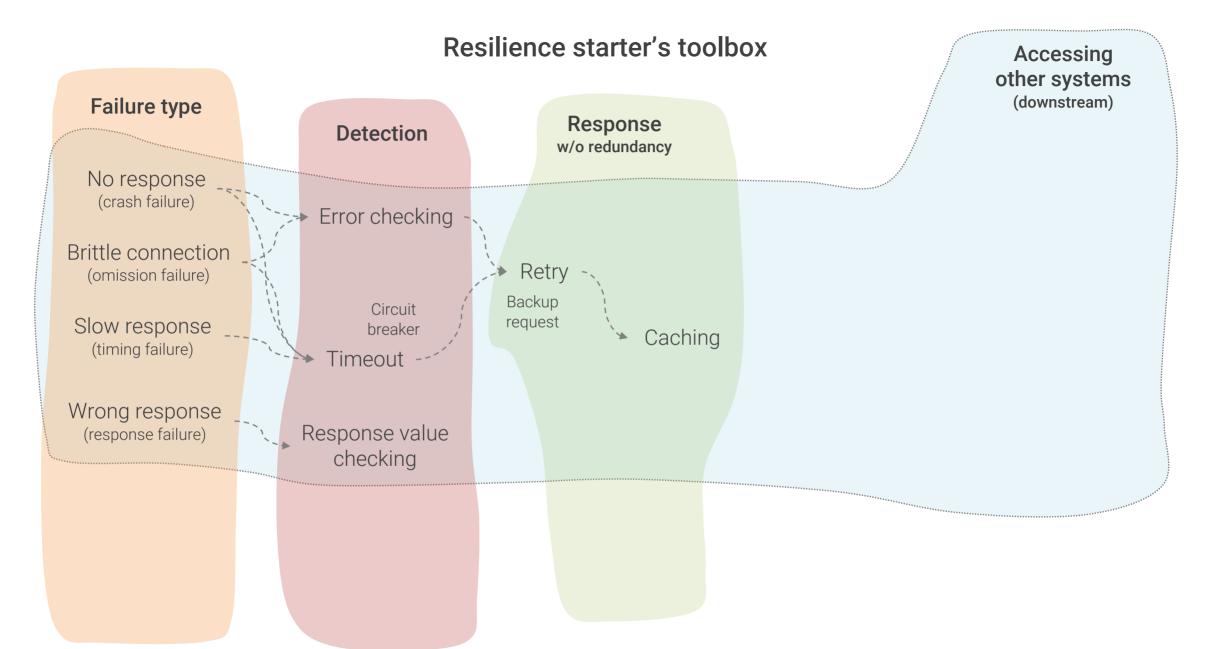
- Basic recovery pattern for downstream calls
- Recover from omission or other transient errors
- Limit retries to minimize extra load on an overloaded resource
- Limit retries to avoid recurring errors
- Some library support available



# Backup request

- Send request to multiple workers (usually with some delay)
- Use quickest reply and discard all other responses
- Prevents latent responses (or at least reduces probability)
- Requires redundancy trades resources for availability

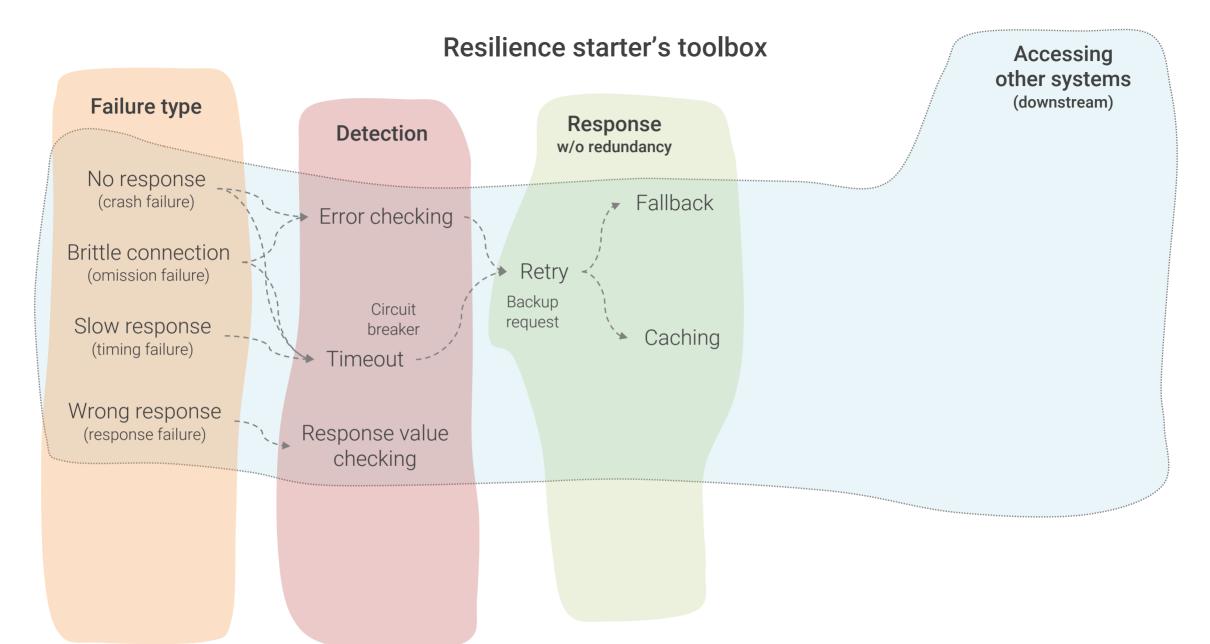






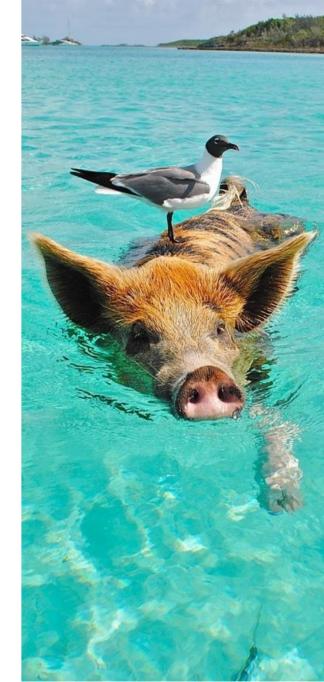
# Caching

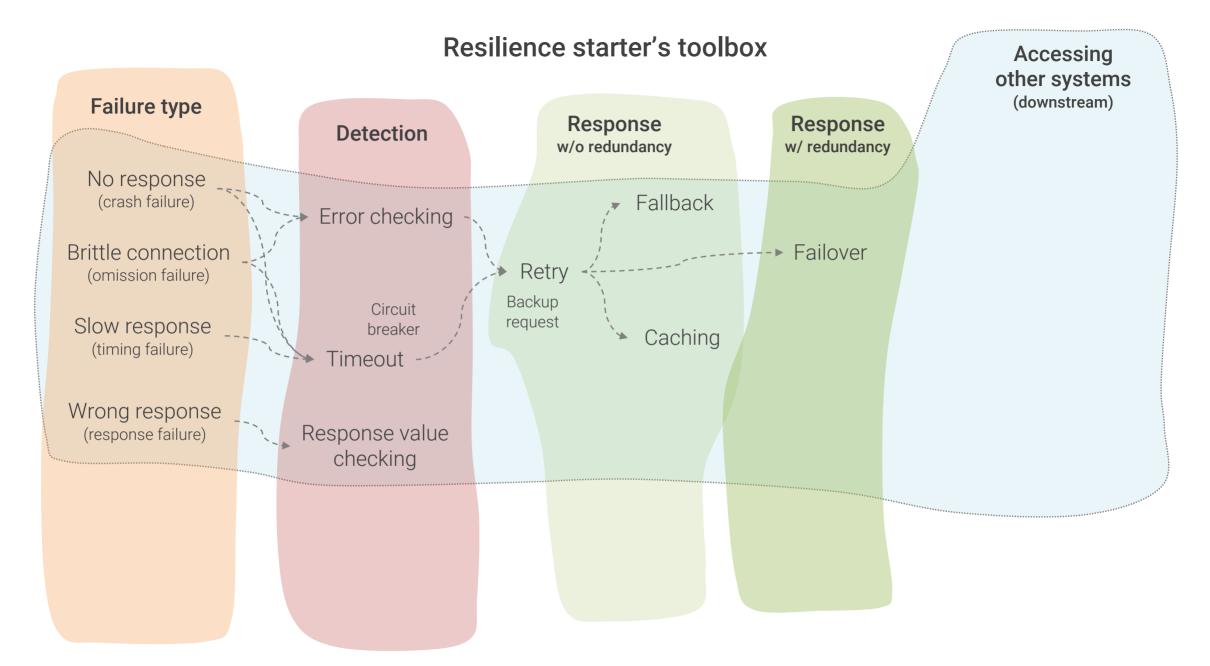
- Re-use responses from prior calls to downstream resources
- Can bridge temporary unavailability of resources
- Use with caution
  - Requires extra resources to store cached data
  - Leaves you with potentially stale data and all consistency issues associated with it
- Good tool and library support



#### Fallback

- Execute an alternative action if the original action fails
- Basis for most mitigation patterns
- Widespread simple variants
  - Fail silently: silently ignore error and continue processing
  - Default value: return predefined default value if error occurs
- Note that fallback action is a business decision

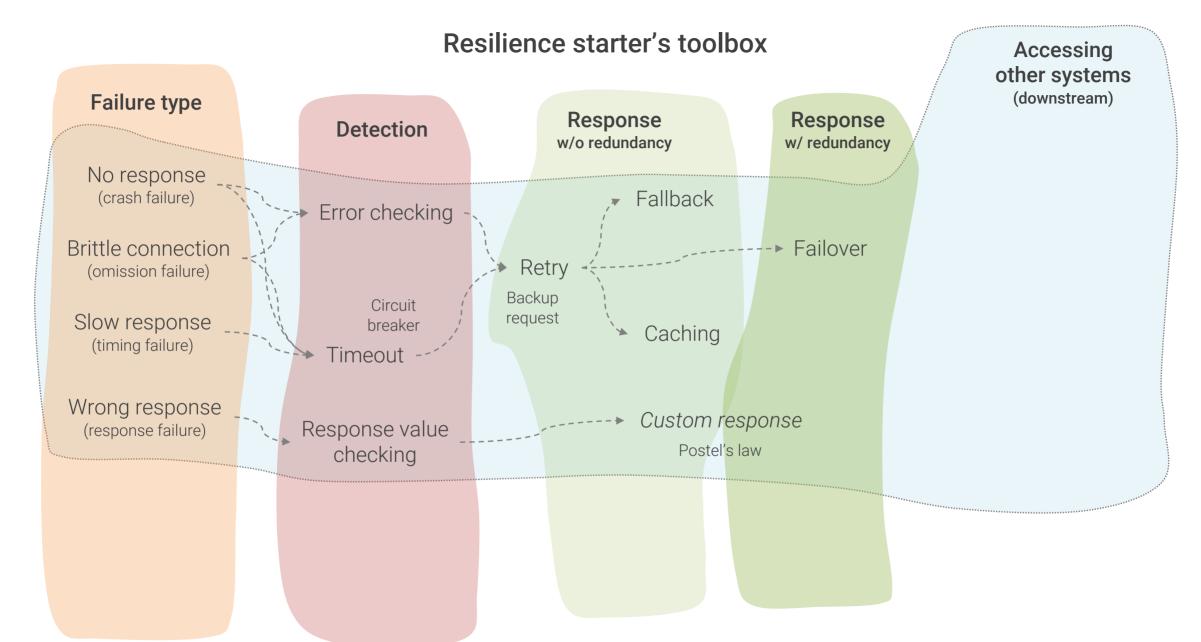






### Failover

- Used if simpler recovery measures fail or take too long
- Many implementation variants available
- Good support on the infrastructure level
  - Recovery and state replication usually not covered
- Mind the business case
  - Requires redundancy trades resources for availability
  - Added costs need to justify added value



### Remember Postel's law

"Be conservative in what you do, be liberal in what you accept from others"

(Often reworded as: "Be conservative in what you send, be liberal in what you accept")

see also: https://en.wikipedia.org/wiki/Robustness\_principle

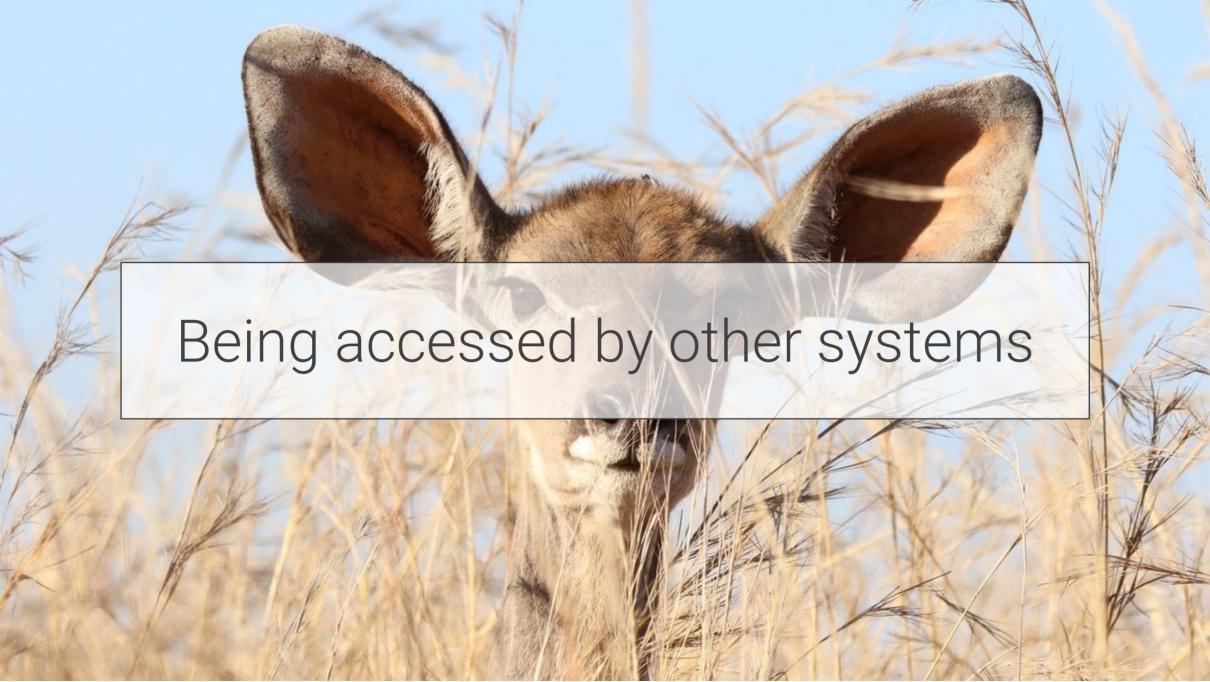


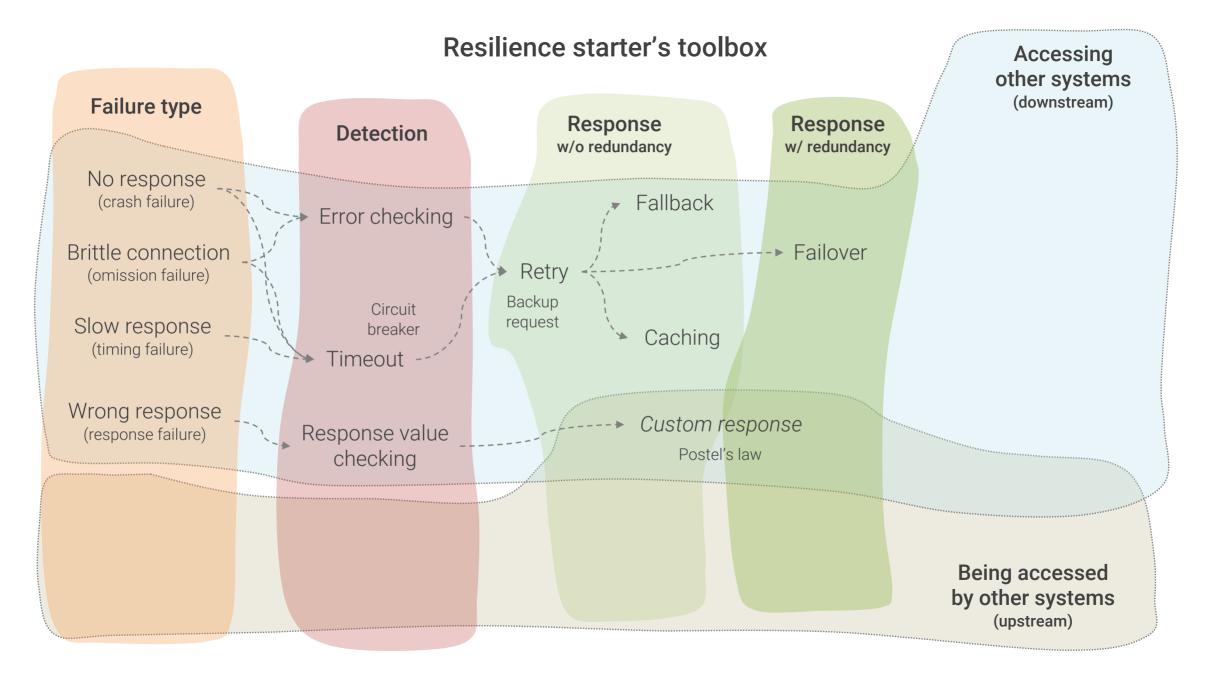
```
require File.expand_scal( __/__/tentl_passessesses
 # Prevent database traces
 abort("The Rails environment to manufacture
  require 'spec_helper'
  require 'rspec/rails'
   require 'capybara/rspec'
   require 'capybara/rolls'
    Combara javascript
     Category .delete_all; Canan
Adding retry and fallback
       # Add additional results
        # Requires supporting "W"
         # spec/support/ and its make
         # run as spec files by white
          # in _spec.rb will be a be
          y run twice. It is recommended
```

```
from urllib3 import PoolManager
from urllib3.exceptions import HTTPError
URL = 'http://httpbin.org/delay/2'
http = PoolManager()
try:
    r = http.request('GET', URL, timeout=0.5)
except HTTPError:
    print('An error occurred or request timed out')
else:
    print('Received:', r.data)
```

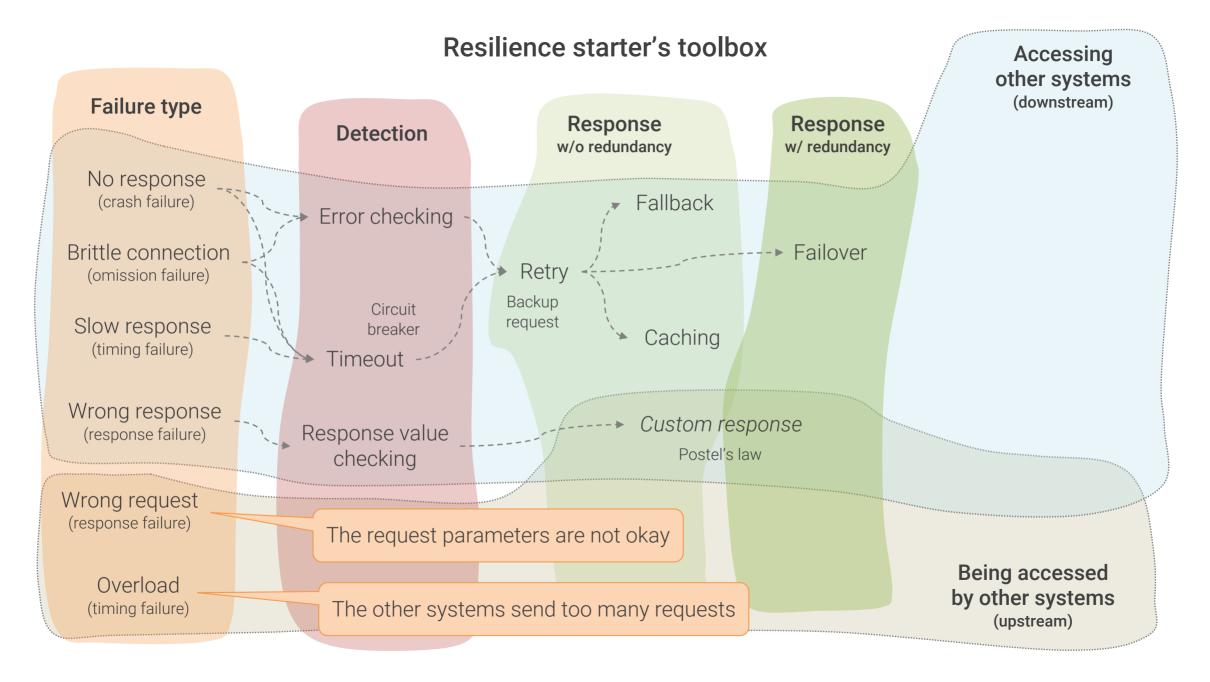
```
from urllib3 import PoolManager
from urllib3.exceptions import HTTPError
URL = 'http://httpbin.org/delay/2'
http = PoolManager()
def get_url(http, url):
    try:
        r = http.request('GET', url, timeout=0.5)
    except HTTPError:
       return None # None means something went wrong
    else:
       return r.data
d = get_url(http, URL)
if d is None:
   d = get_url(http, URL) # Retry once
if d is None:
    d = 42 # Execute fallback
print('Received:', d)
```

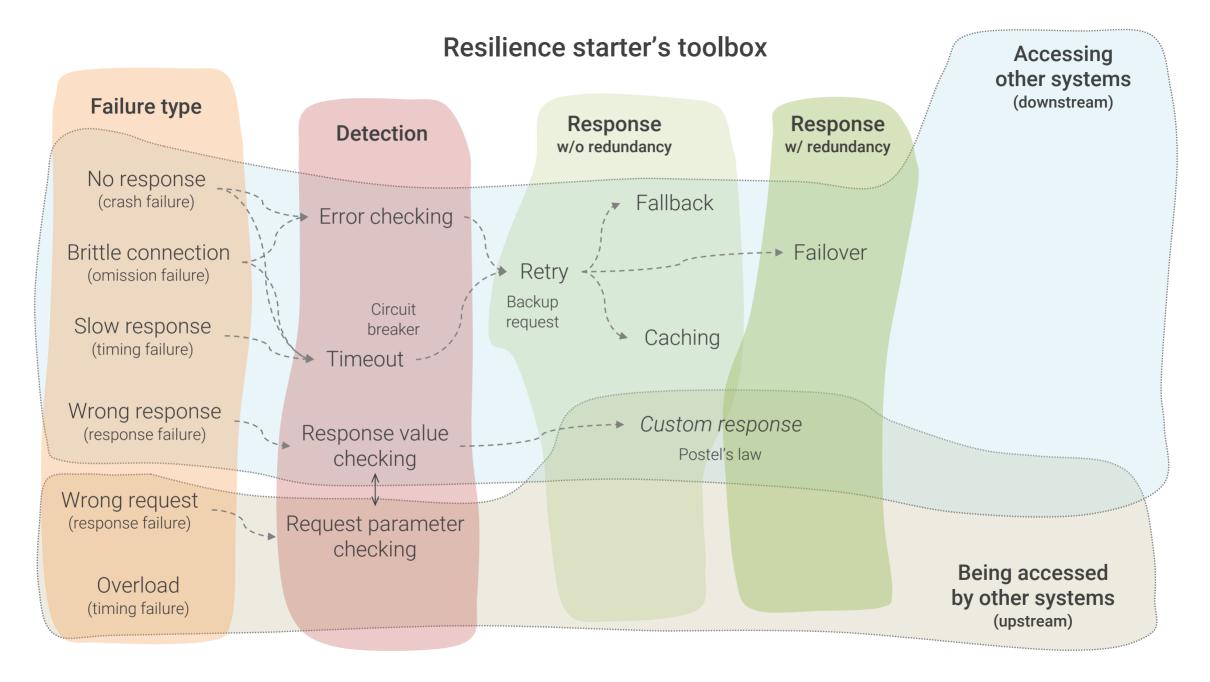
```
from urllib3 import PoolManager
from urllib3.exceptions import HTTPError
URL = 'http://httpbin.org/delay/2'
http = PoolManager()
try:
    r = http.request('GET', URL, timeout=0.5, retries=1)
except HTTPError:
    d = 42 # Execute fallback
else:
    d = r.data
print('Received:', d)
```





```
from fastapi import FastAPI
app = FastAPI()
@app.get("/square/{number}")
def read_root(number):
    n = int(number)
    return {"result": n*n}
```

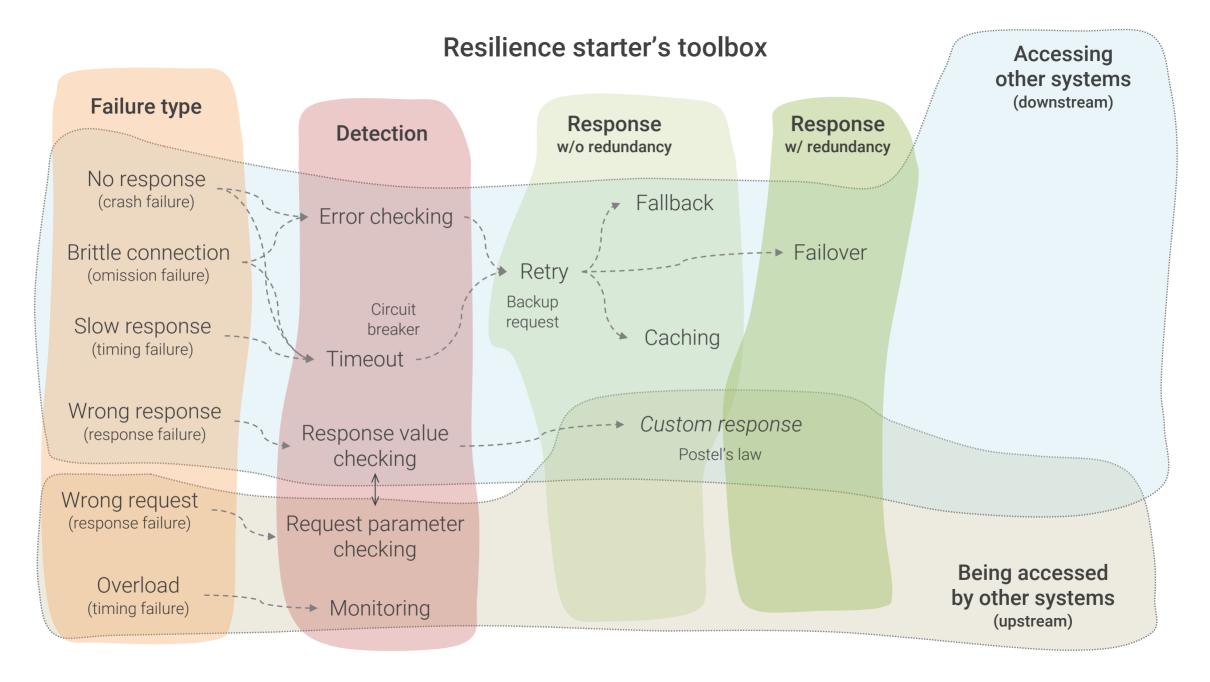






# Request parameter checking

- As obvious as it sounds, yet often neglected
- Protection from broken/malicious request parameters
  - Especially do not forget to check for Null values
- Quite good library support
  - But often do not cover all checks needed
- Consider specific data types



### Monitoring

- Indispensable when running distributed systems
- Good tool support available
- Usually needs application-level support for best performance
  - Application-level and business-level metrics
- Should be combined with self-healing measures
  - Alarms should only be sent if self-healing fails



```
# Prevent database trace
    abort("The Rails environment to running those
     require 'spec_helper'
     require 'rspec/rails'
      require 'capybara/rspec'
      require 'capybara/rolls'
       Combara javascript
        Category.delete_all; Compa
Adding parameter checking
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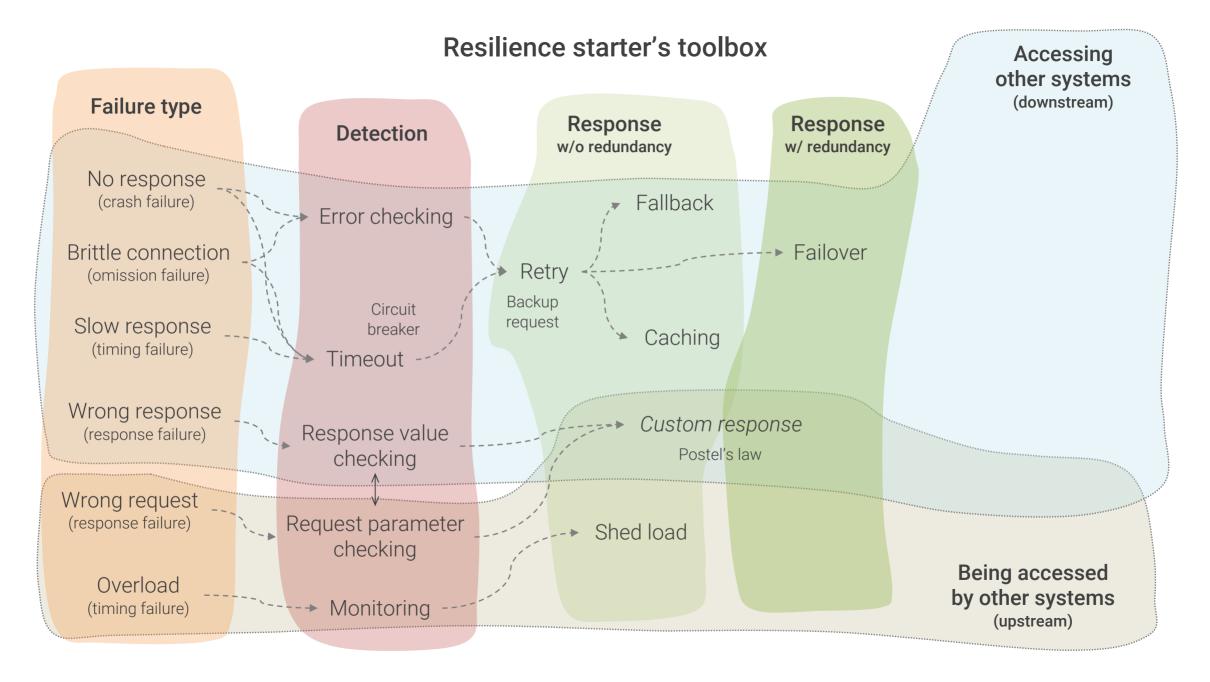
```
from fastapi import FastAPI
app = FastAPI()
@app.get("/square/{number}")
def read_root(number):
    n = int(number)
    return {"result": n*n}
```

```
from fastapi import FastAPI, Path

app = FastAPI()

@app.get("/square/{number}")

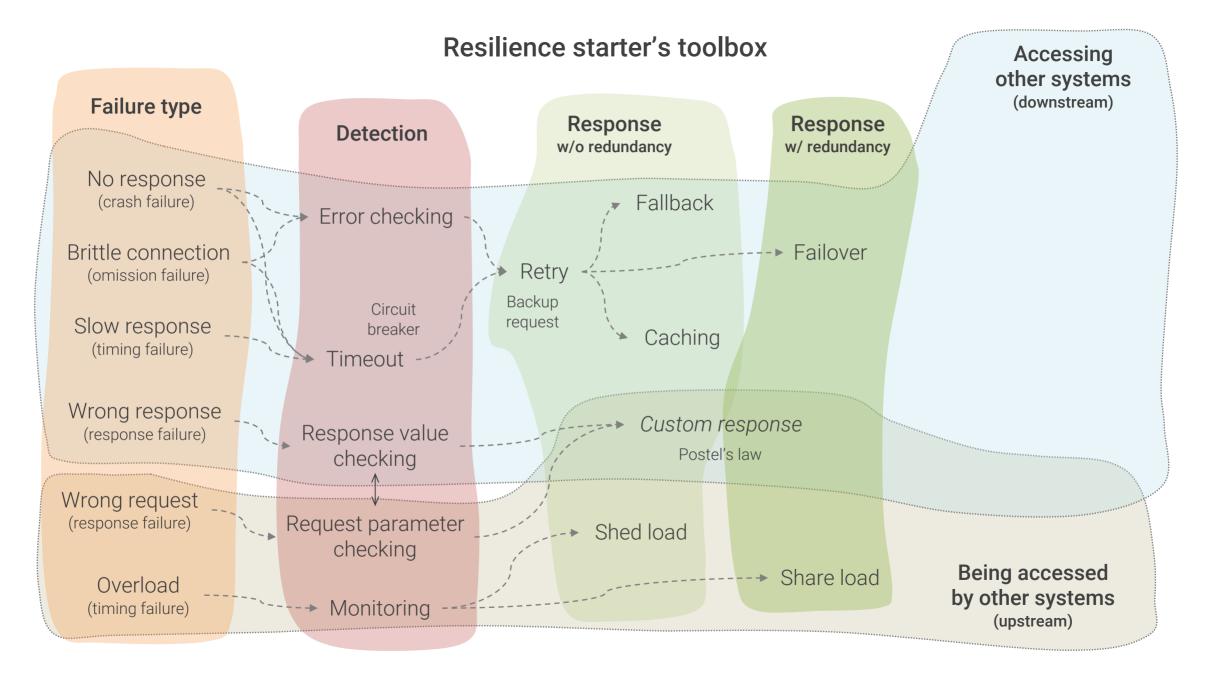
def read_root(number: int = Path(..., gt=0, lt=100)):
    return {"result": number*number}
```





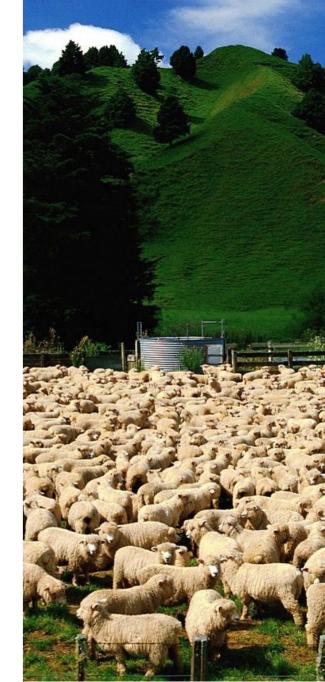
#### Shed load

- Limit load to keep throughput of resource acceptable
  - Reject (shed) requests ("rate limiting")
- Best shed load at periphery
  - Minimize impact on resource itself
  - Good tool support available
- Usually requires monitoring data to watch load of resource
- Try not to break ongoing multi-request sessions

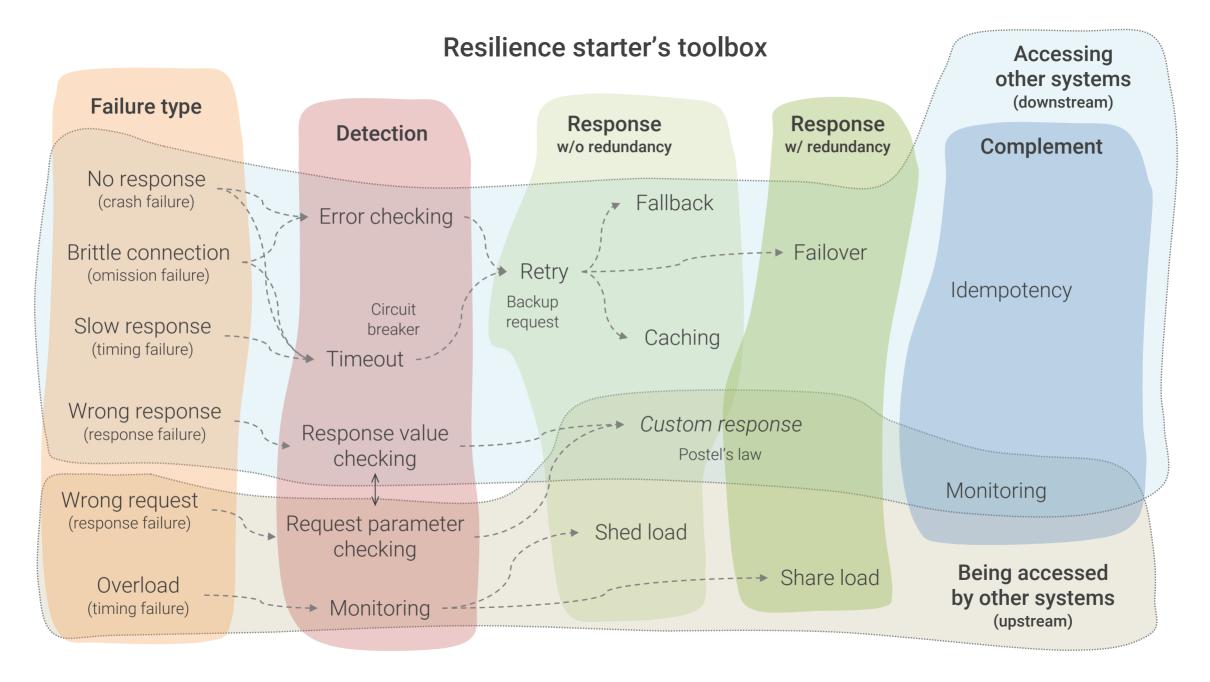


#### Share load

- Share load between resources to keep throughput good
- Use if additional resources for load sharing can be used
- Can be implemented statically or dynamically ("auto-scaling")
- Very good tool support available
- Minimize synchronization needed between resources
  - Synchronization needs kill scalability



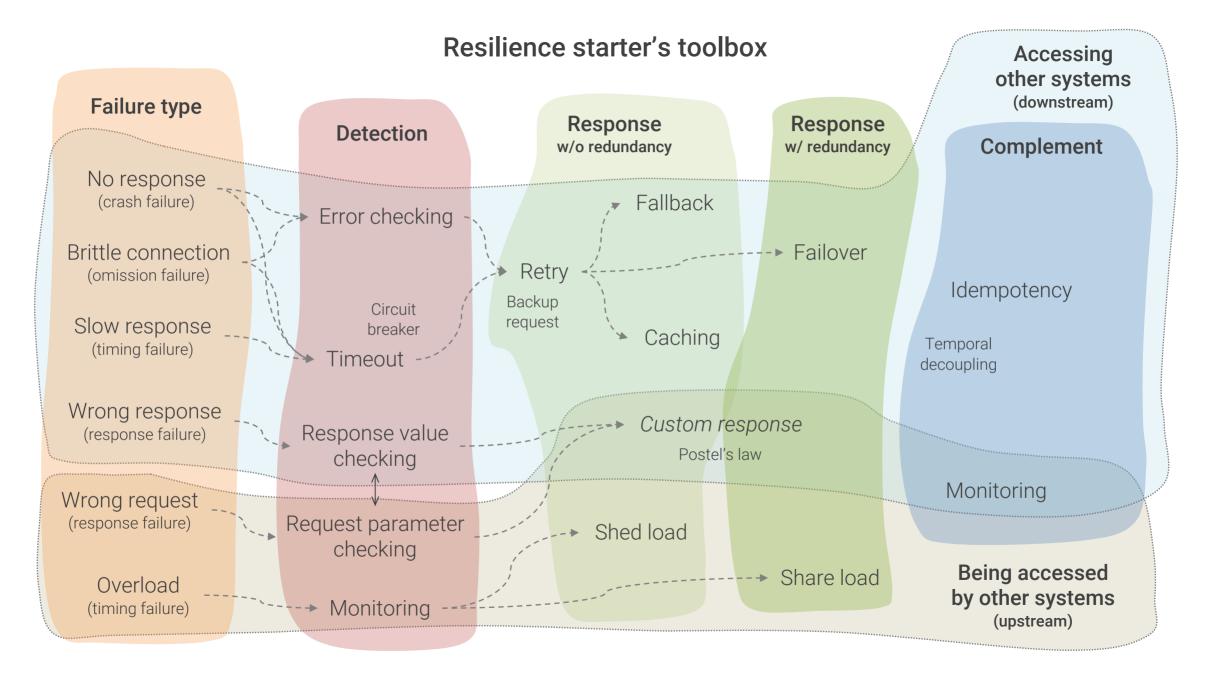






### Idempotency

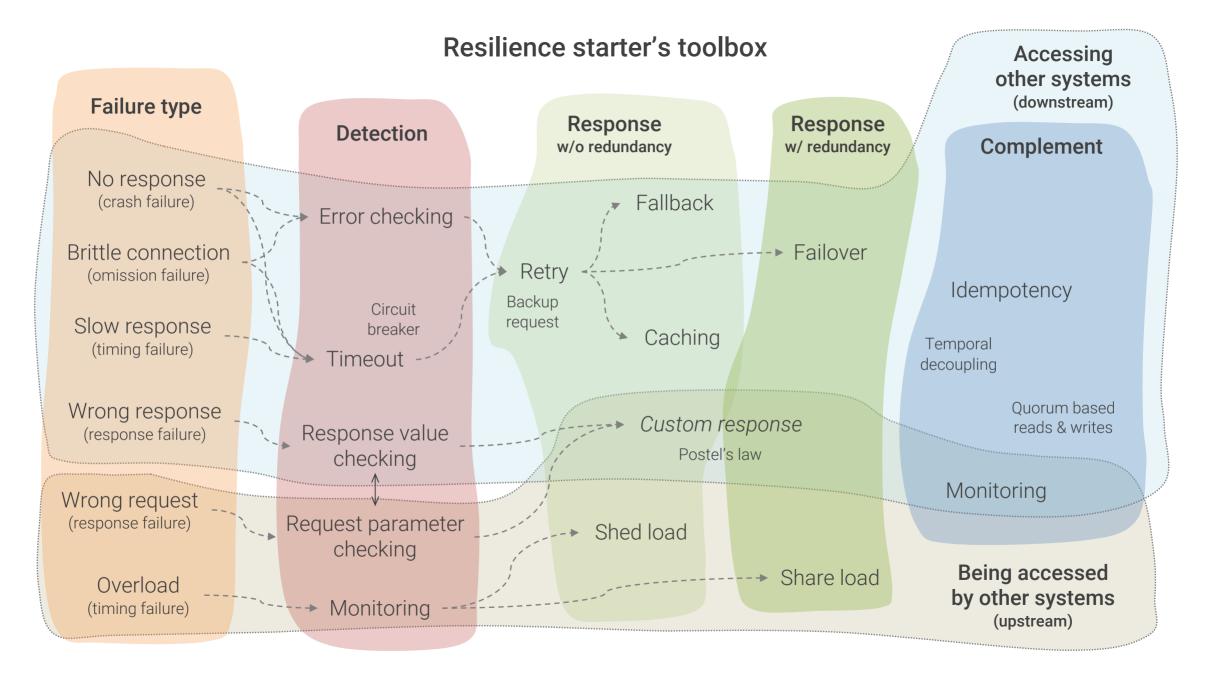
- Non-idempotent calls become very complicated if they fail
- Idempotent calls can be repeated without problems
  - Always return the same result
  - Do not trigger any cumulating side-effects
- Reduces coupling between nodes
  - Simplifies responding to most failure types a lot
- Very fundamental resilience and scalability pattern



## Temporal decoupling

- Request, processing and response are temporally decoupled
- Simplifies responding to timing failures a lot
  - Not necessary to recover from failures within caller's response time expectations
- Functional design issue
  - Technology only augments it
- Enables simpler and more robust communication types
  - E.g., batch processing

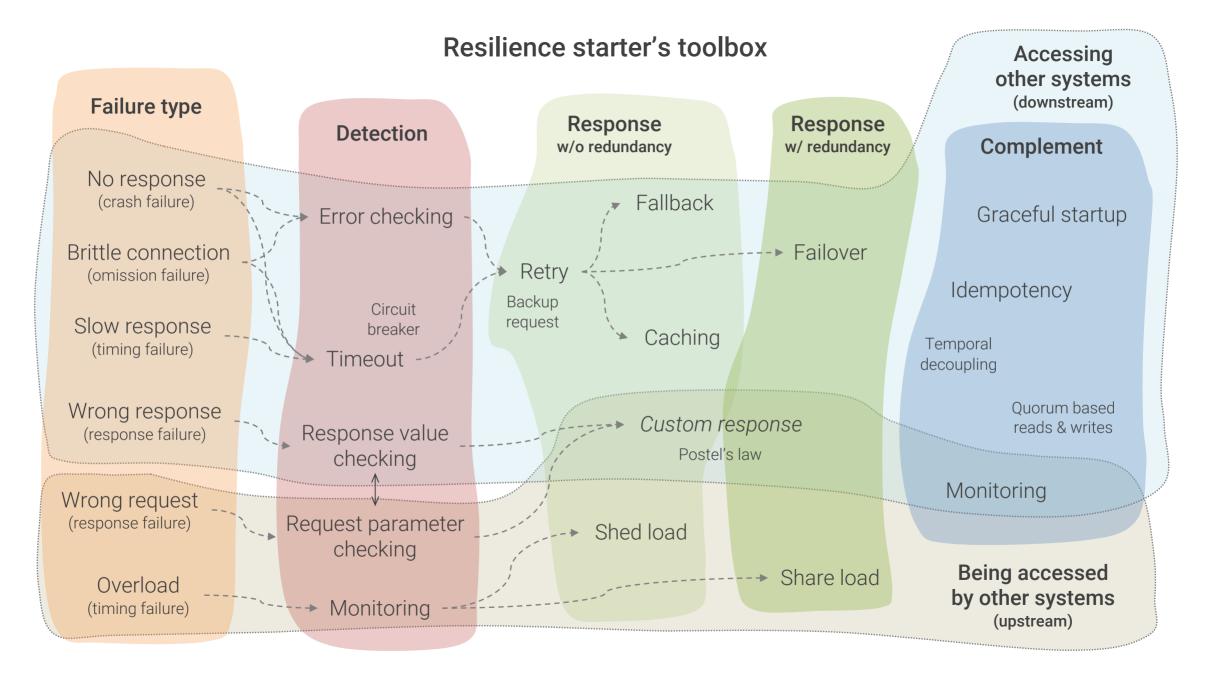






### Quorum-based reads and writes

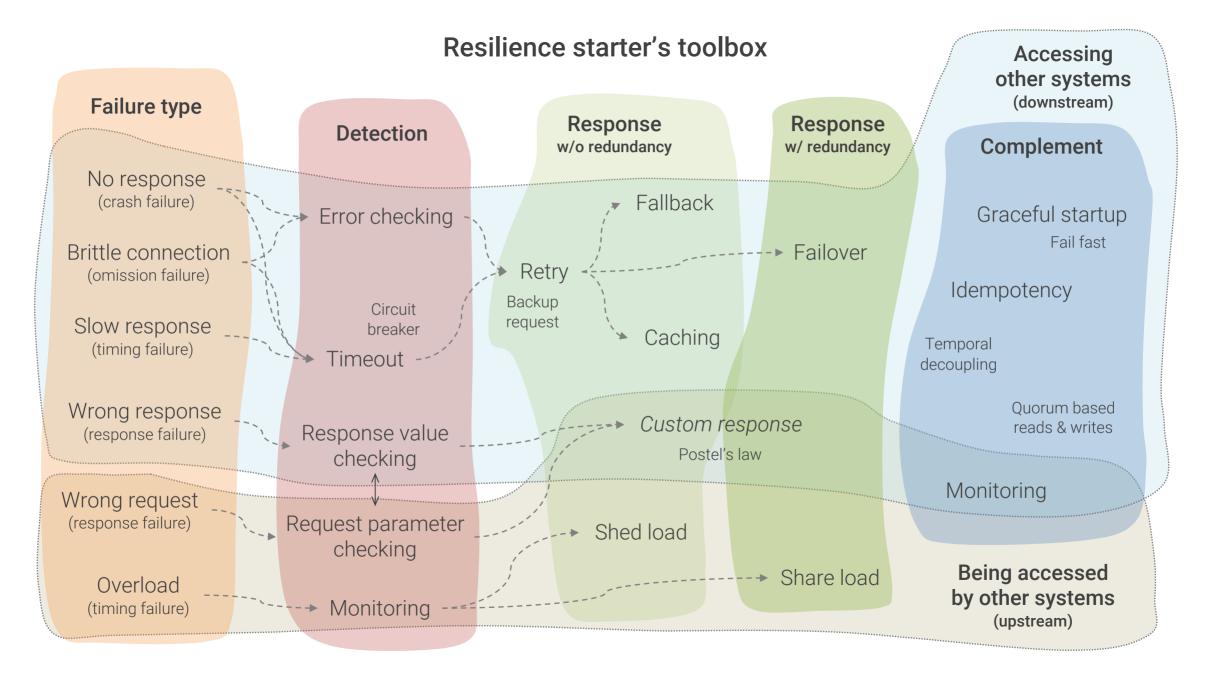
- Became popular with the rise of NoSQL databases
- Useful pattern for distributed, replicated data stores
  - Relaxes consistency constraints while writing
  - Detects inconsistencies due to a (temporally) failed prior write
- Not a replacement for response value checking
- Not to be confused with ACID transactions



### Graceful startup

- Implement graceful startup mode
  - Wait until all required resources and services are available before switching to runtime mode
- Makes application startup order interchangeable
- Crucial for quick recovery after bigger failures
- Simple and powerful, but often neglected pattern



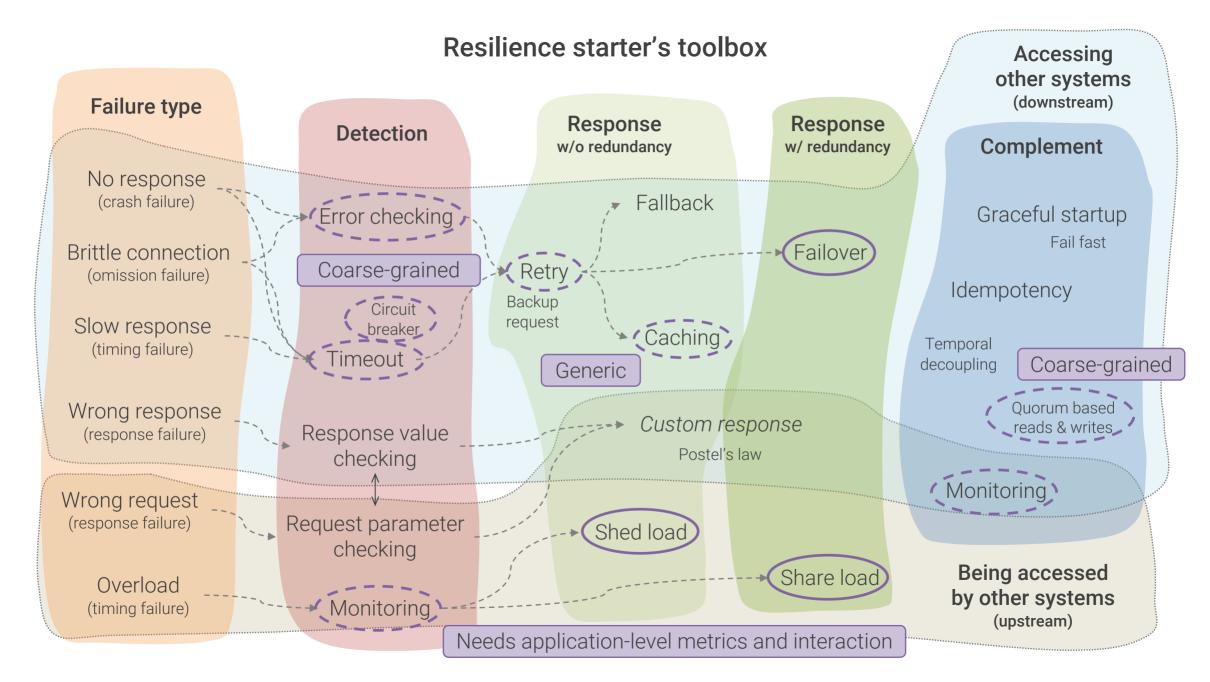




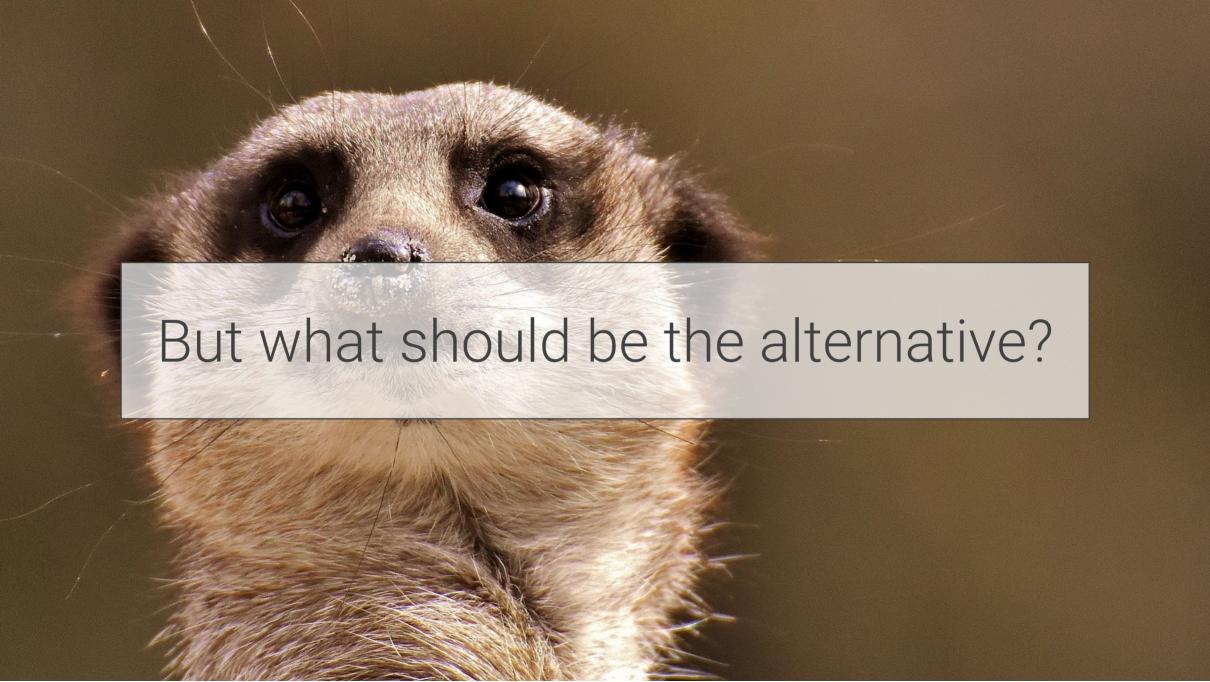
#### Fail fast

- "If you know you're going to fail, you better fail fast"
- Usually implemented in front of costly actions
- Saves time and resources by avoiding foreseeable failures
- Useful in normal operations mode
- Can be counterproductive in startup mode







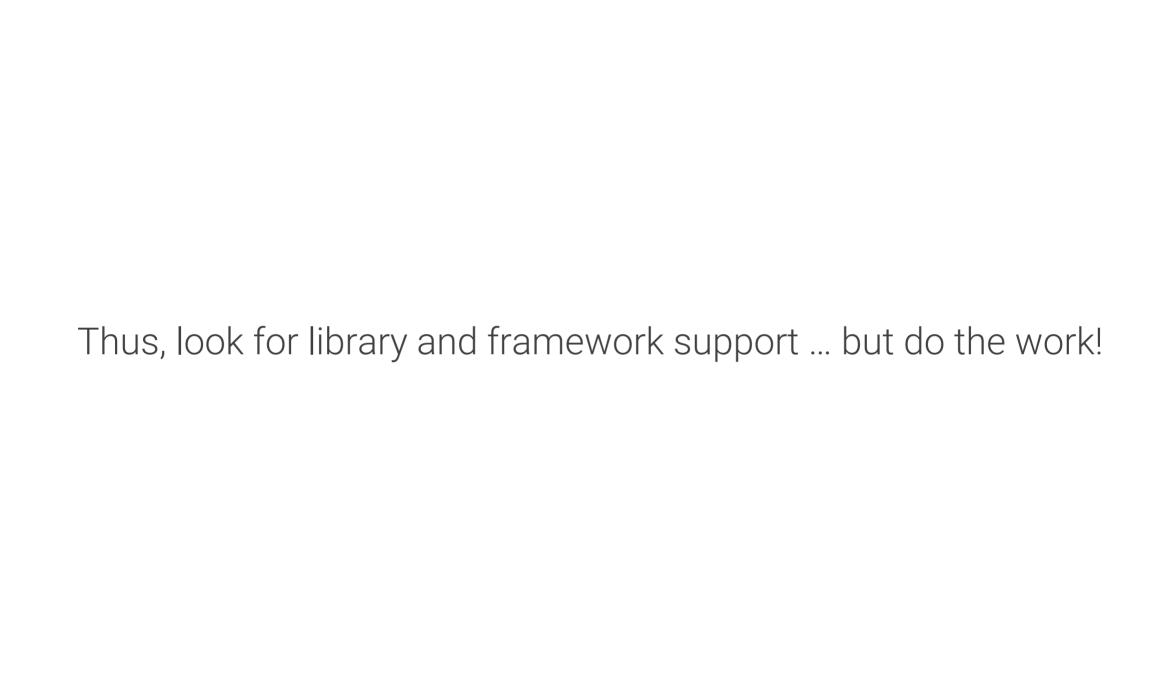


Should we let the application crash whenever something goes wrong?

Always keep in mind ...

The question is no longer, **if** failures will hit you

The only question left is, **when** and **how bad** they will hit you







### Wrap-up

- Resilience is a huge topic
- Distribution makes resilient software design mandatory
- It will hit you at the application level
- The starter's toolbox
- Delegate to the infrastructure what is possible
  - ... but consider the limitations
- Look for library and framework support





### Recommended readings

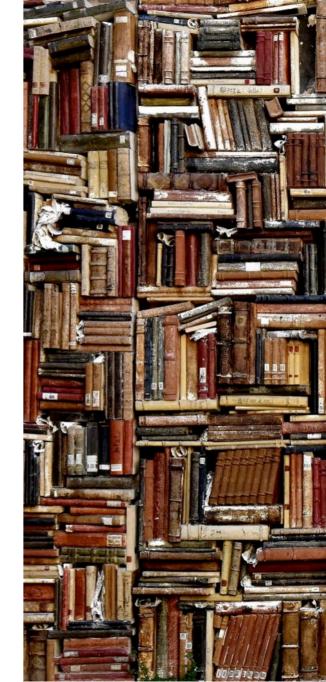
Release It! Design and Deploy Production-Ready Software, Michael Nygard, 2<sup>nd</sup> edition, Pragmatic Bookshelf, 2018

Patterns for Fault Tolerant Software, Robert S. Hanmer, Wiley, 2007

**Distributed Systems – Principles and Paradigms**, Andrew Tanenbaum, Marten van Steen, 3<sup>rd</sup> Edition, 2017, https://www.distributed-systems.net/index.php/books/ds3/

On Designing and Deploying Internet-Scale Services, James Hamilton, 21st LISA Conference 2007

**Site Reliability Engineering**, Betsy Beyer et al., O'Reilly, 2016





# Uwe Friedrichsen

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