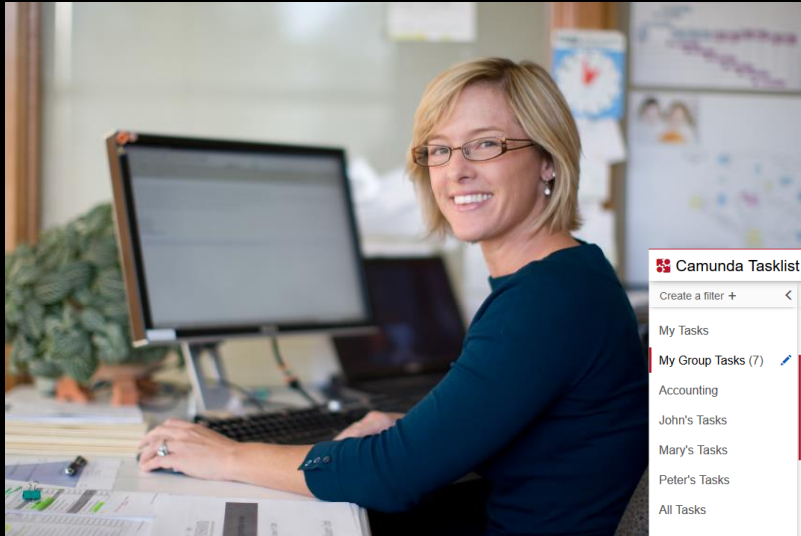


Workflow Automation Reinvented

@berndruecker



What **people** think, when I say „Workflow Automation“...



Camunda Tasklist Keyboard Shortcuts Create task Start process default Demo Demo

Create a filter + Created + Filter Tasks 7

My Tasks

My Group Tasks (7)

- Accounting
- John's Tasks
- Mary's Tasks
- Peter's Tasks
- All Tasks

Prepare Bank Transfer

Invoice Receipt

Due in 21 hours, Created 6 days ago

Invoice A... 900

Invoice No... BOS-43934

Approve Invoice

Invoice Receipt

Due in 21 hours, Created 6 days ago

Invoice A... 30

Invoice No... GPPT-1232323

Prepare Bank Transfer

Invoice Receipt

Due a day ago, Created 6 days ago

Invoice A... 900

Invoice No... BOS-43934

Approve Invoice

Invoice Receipt

Due a day ago, Created 6 days ago

Invoice A... 30

Invoice No... GPPT-1232323

Prepare Bank Transfer

Invoice Receipt

Set follow-up ... in 21 hours Accounting Claim

Form History Diagram Description

Please prepare the bank transfer for the following invoice

Invoice Document [invoice.pdf](#)

Creditor Bobby's Office Supplies

Amount 900

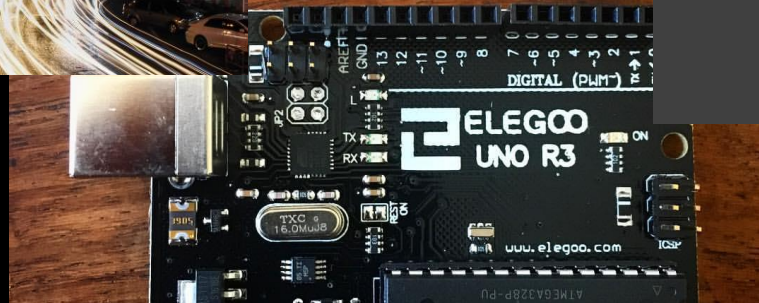
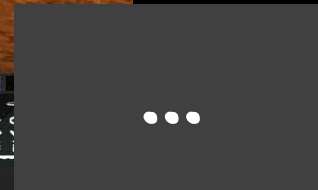
Invoice Number BOS-43934

Approved by demo

Save Complete



What I think, when I say „Workflow Automation“



What **people** think, when I say „BPM“...



Low-code is great!
(You can get rid
of your developers!)

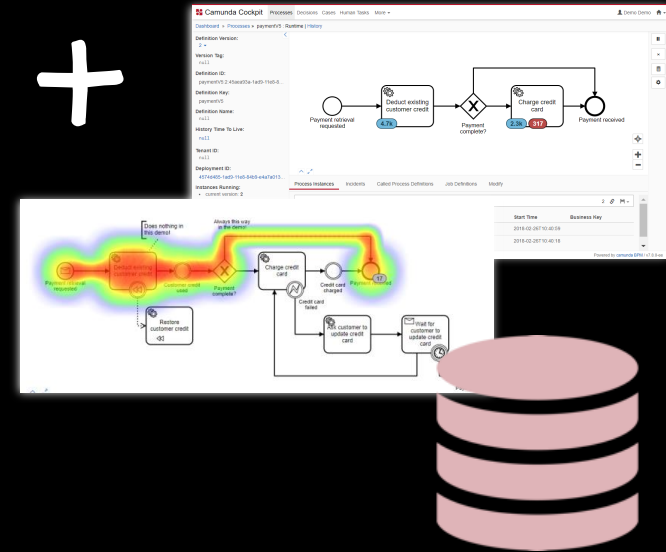


Death by properties panel

What I think, when I say „BPM“



+



Software Development Architecture and Design 2019 Q1 Graph

<http://infoq.link/architecture-trends-2019>

InfoQ



Why workflow automation?



MICROSERVICES

5 Workflow Automation Use Cases You Might Not Have Considered

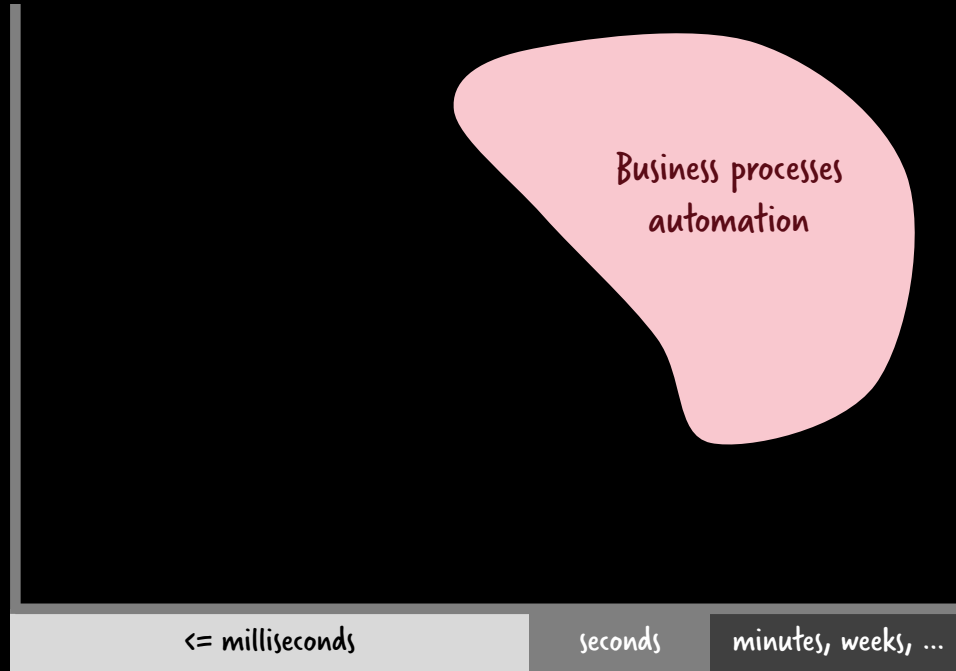
9 Apr 2018 3:00am, by [Bernd Rucker](#)



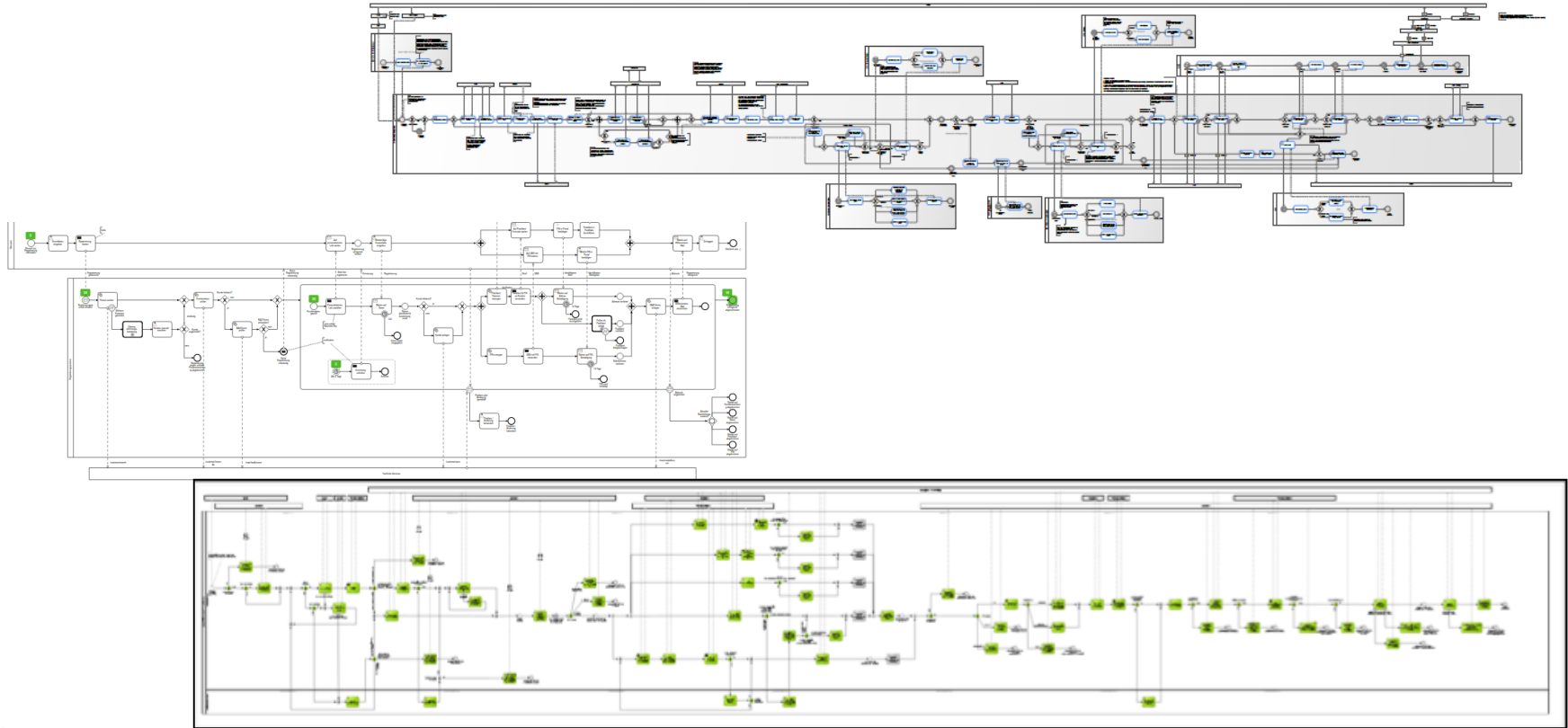
Use cases for workflow automation



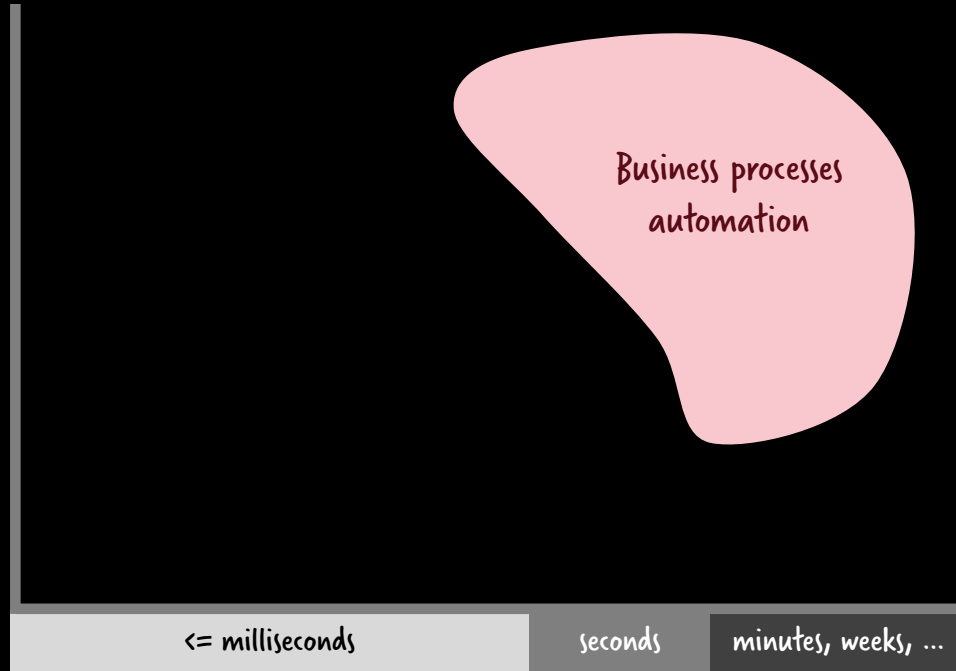
Use cases for workflow automation



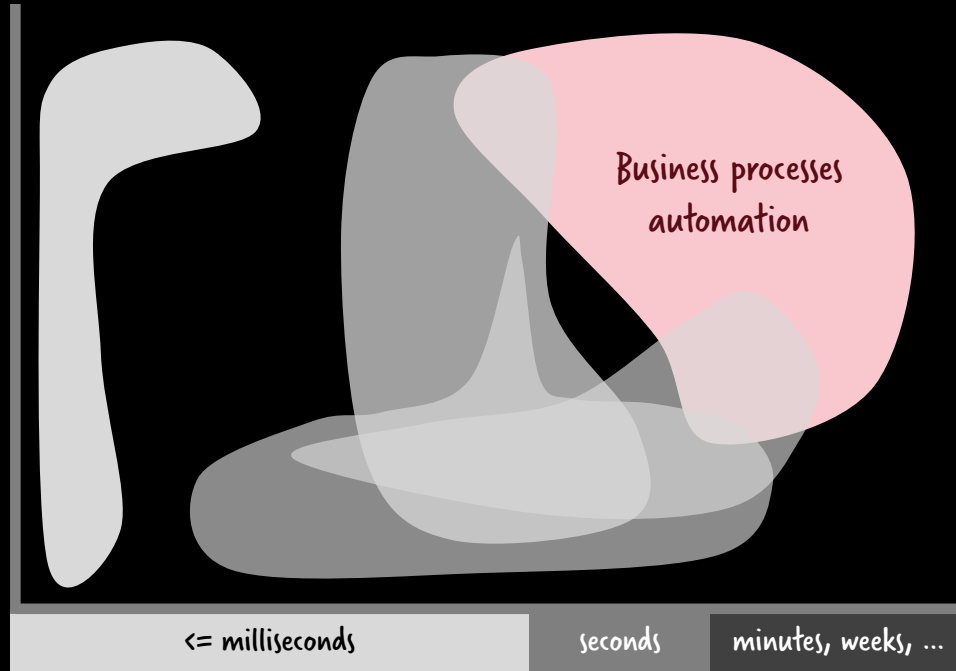
Real-life examples



Use cases for workflow automation



Use cases for workflow automation



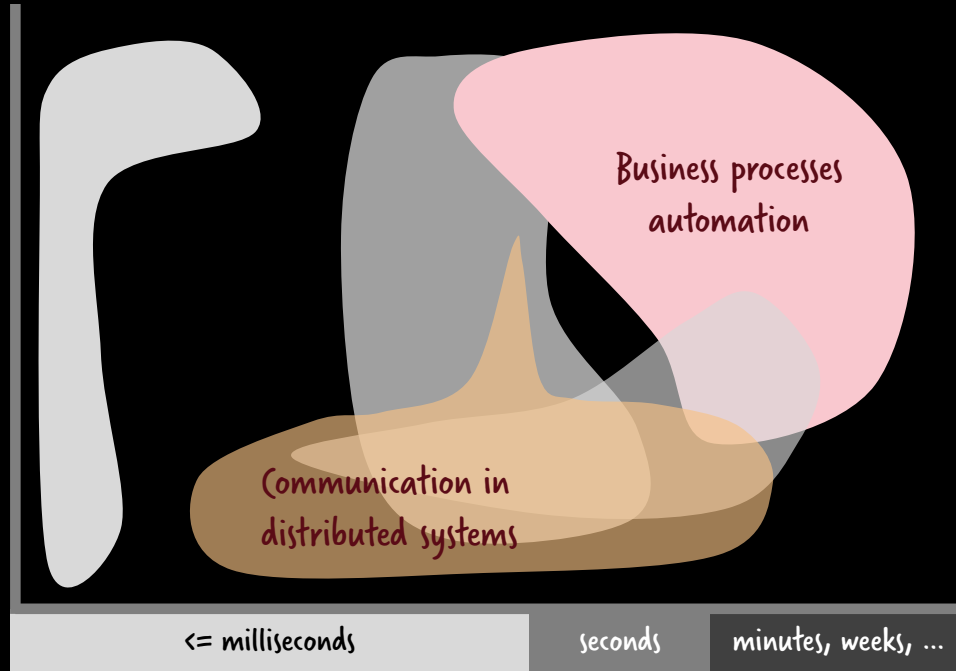
Software Development Architecture and Design 2019 Q1 Graph

<http://infoq.link/architecture-trends-2019>

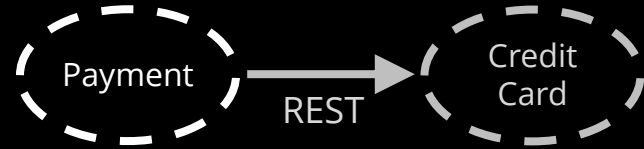
InfoQ



Use cases for workflow automation



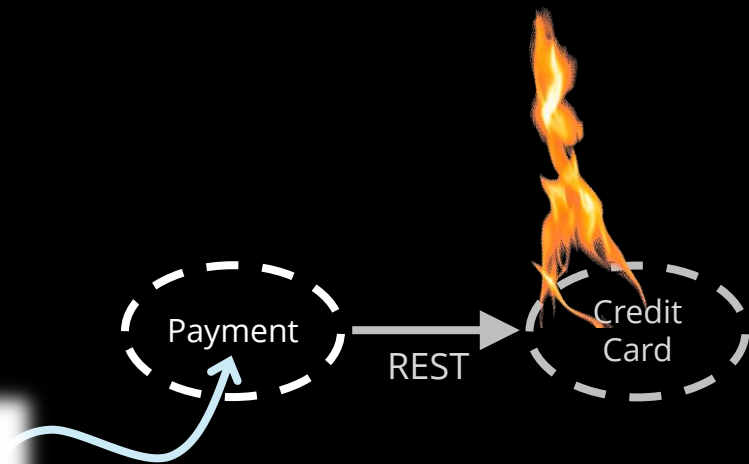
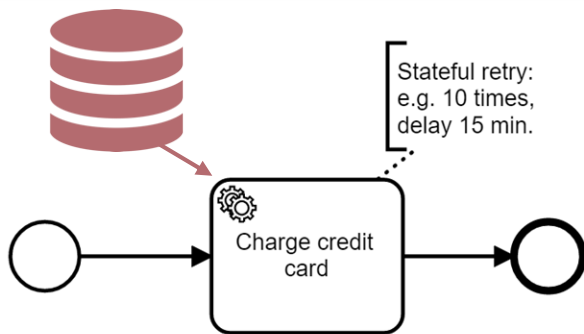
Ever called a REST API?



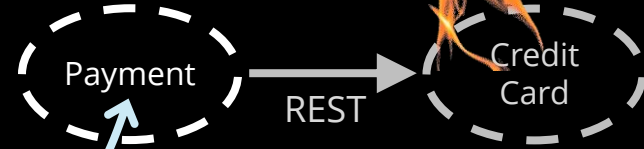
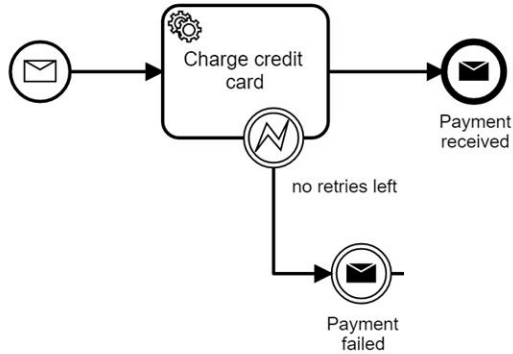
Distributed systems



Stateful retry

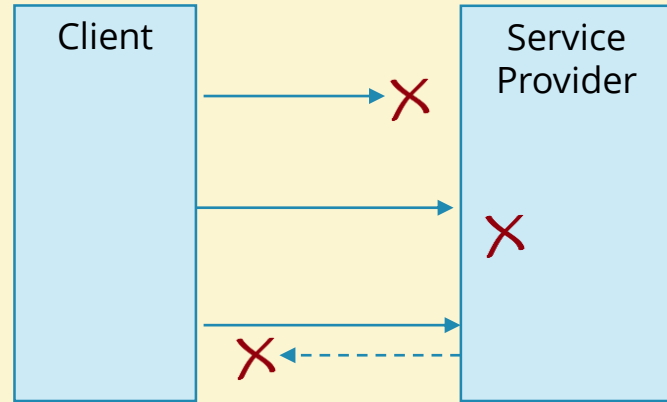


Distributed systems introduce complexity you have to tackle!

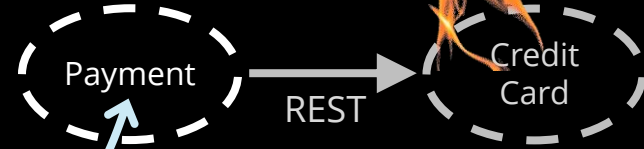
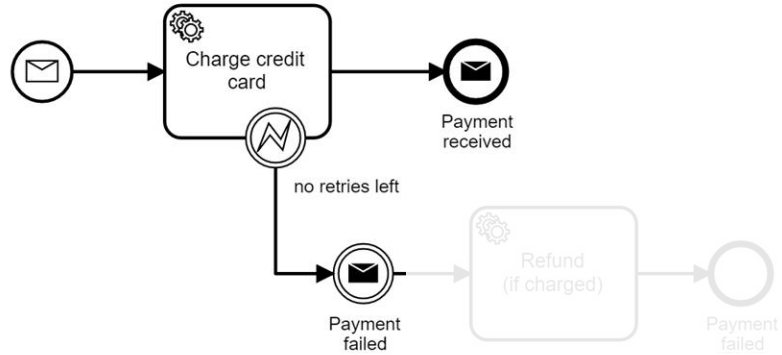


It is impossible to
differentiate certain
failure scenarios.

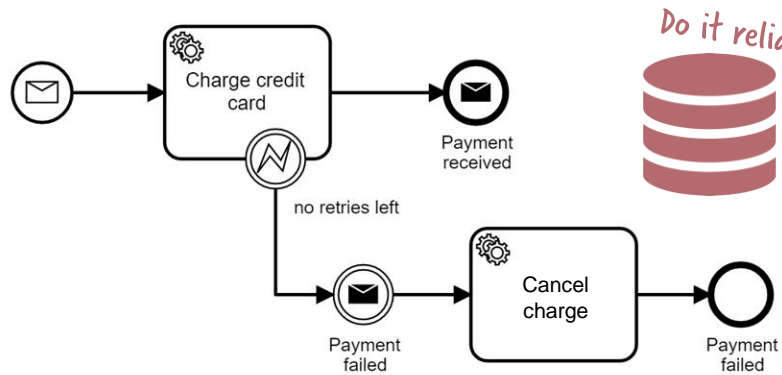
Independant of
communication style!



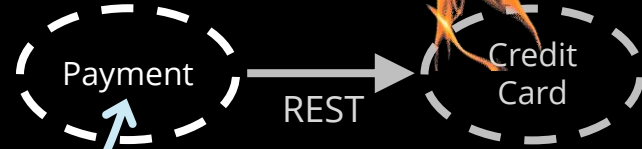
Distributed systems introduce complexity you have to tackle!



Distributed systems introduce complexity you have to tackle!



Do it reliably



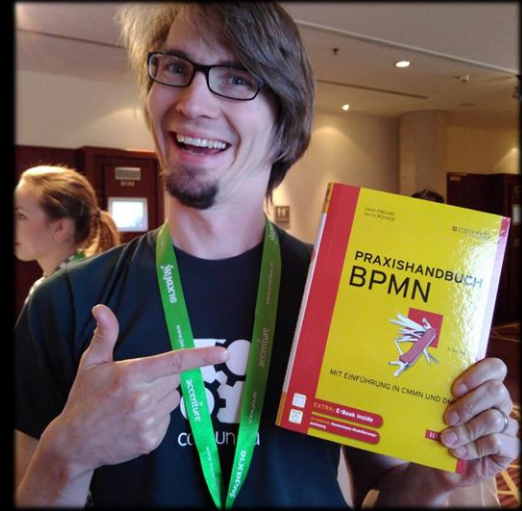
Live hacking



**Warning:
Contains Opinion**



Bernd Ruecker
Co-founder and
Chief Technologist of
Camunda



Berlin, Germany



mail@berndruecker.io
[@berndruecker](https://berndruecker.com)

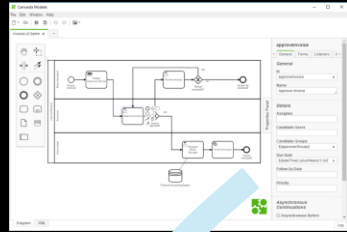


Live hacking



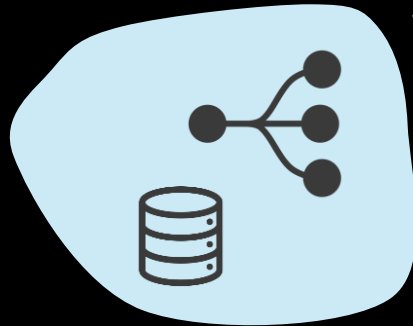
<https://github.com/berndruecker/flowing-retail/tree/master/rest/java/payment-camunda>

BPMN – Business Process Model and Notation ISO Standard

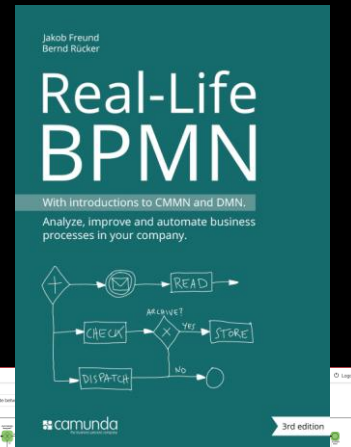
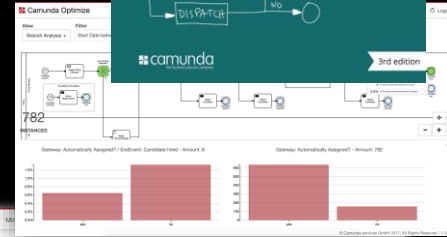
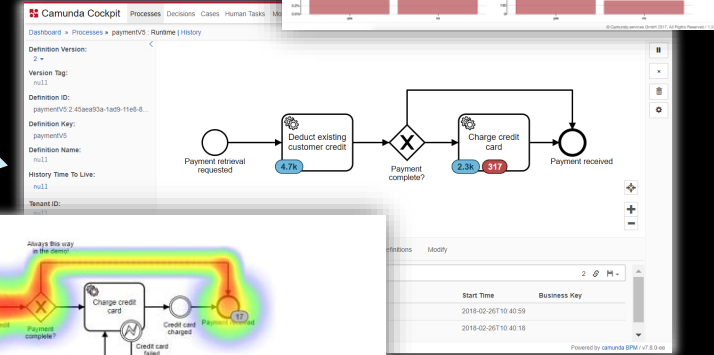
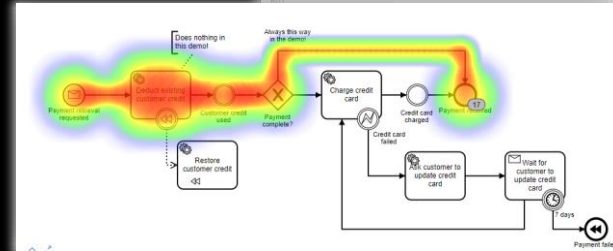


BPMN XML

+ Code, UI, ...



Workflow engine



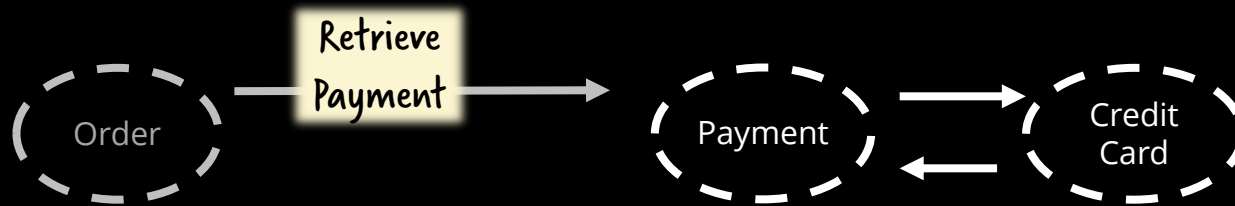
Long running services*
provide a better API!

* Services that have the capability to keep state and thus can be potentially long running

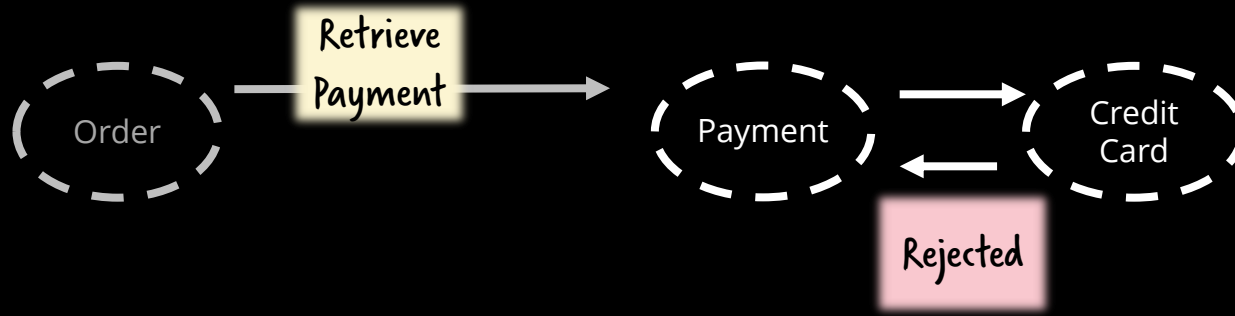
Example



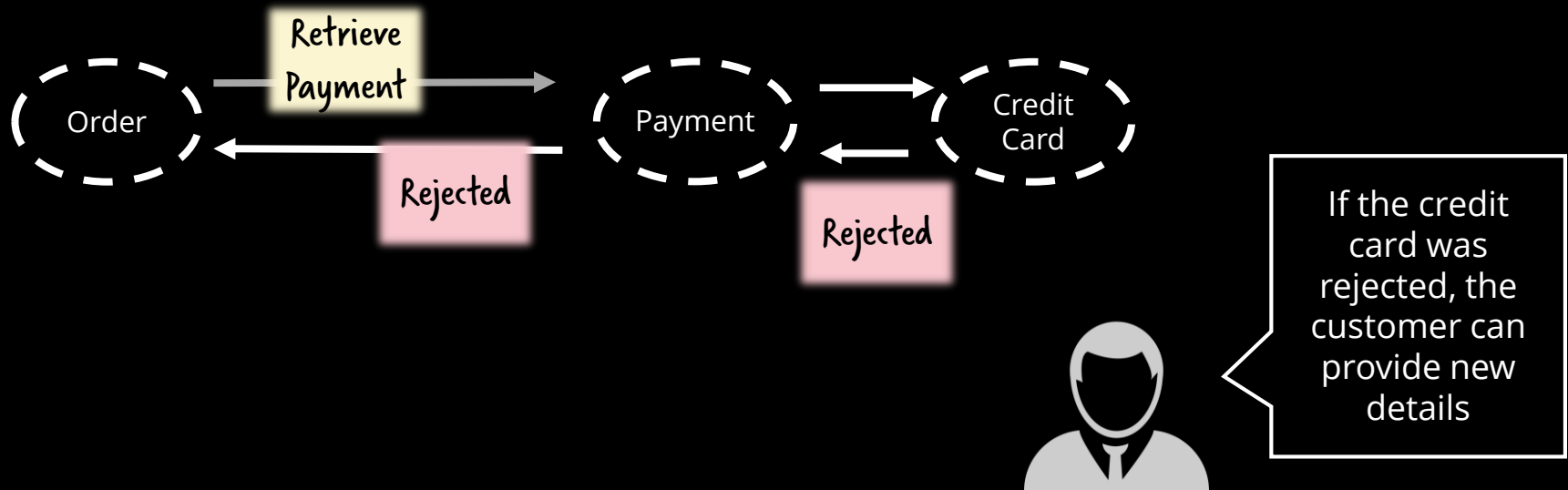
Example



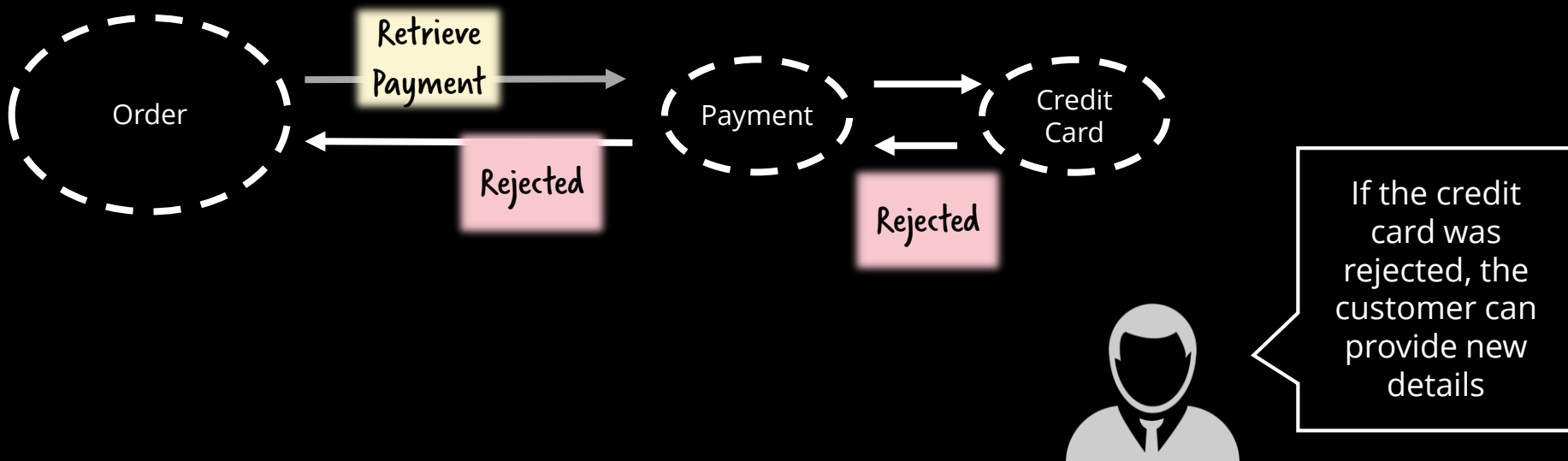
Example



Example

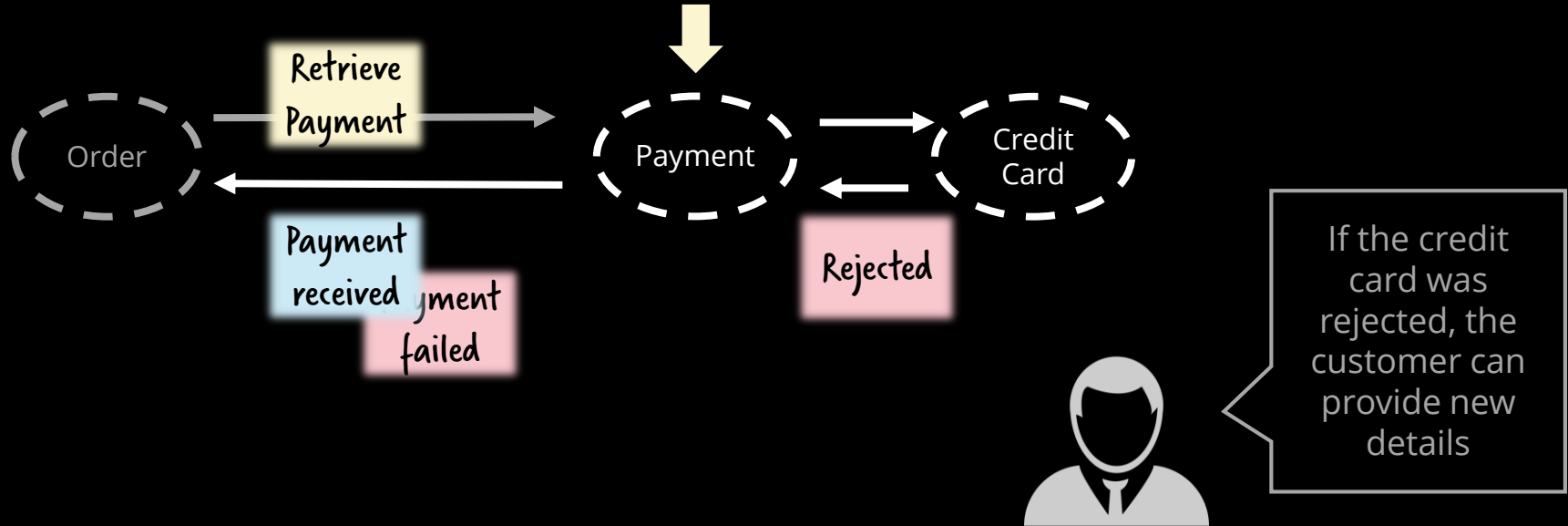


Example

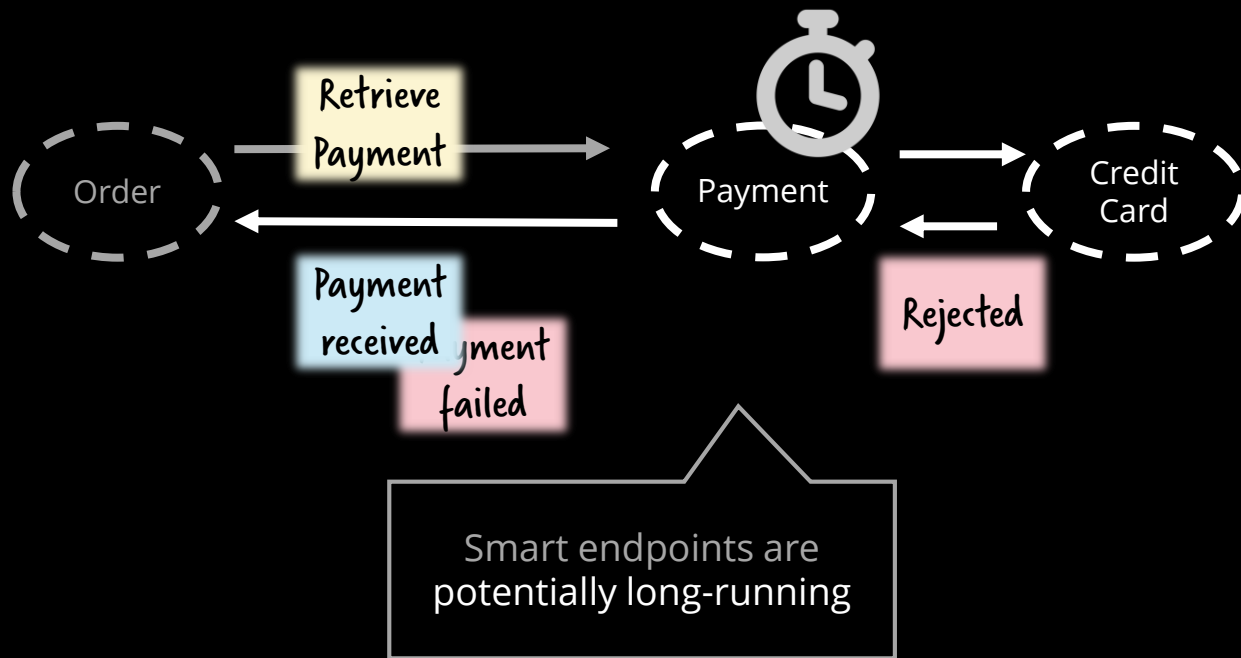


Client of **dumb endpoints** easily become a god services.

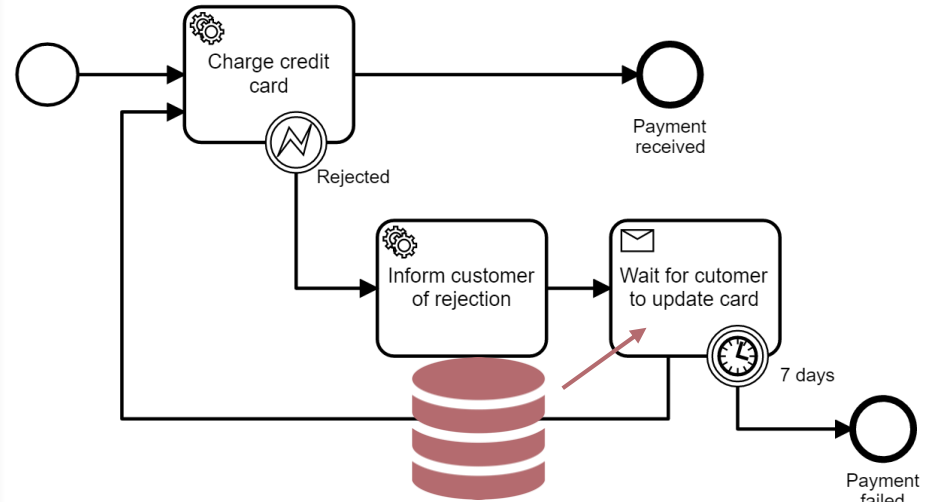
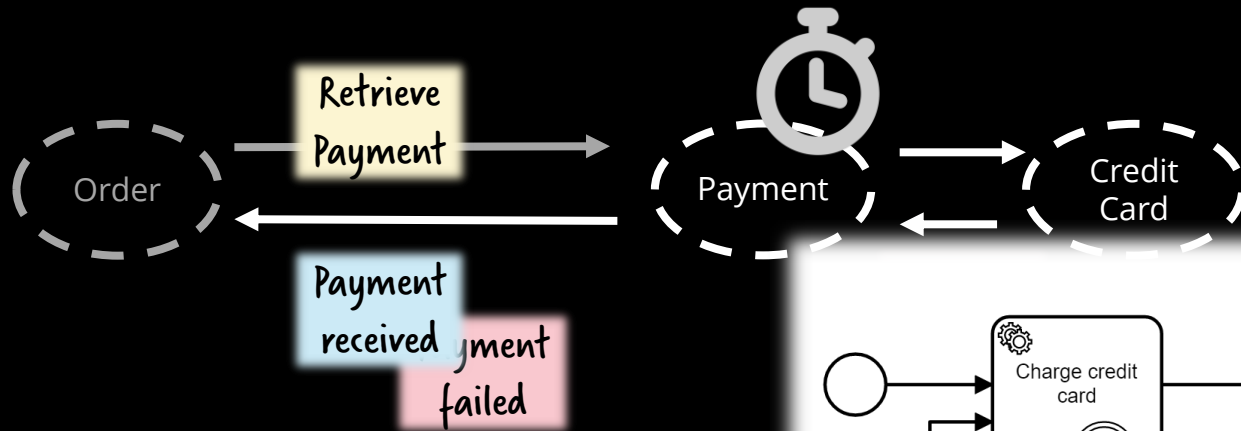
Who is responsible to deal with problems?



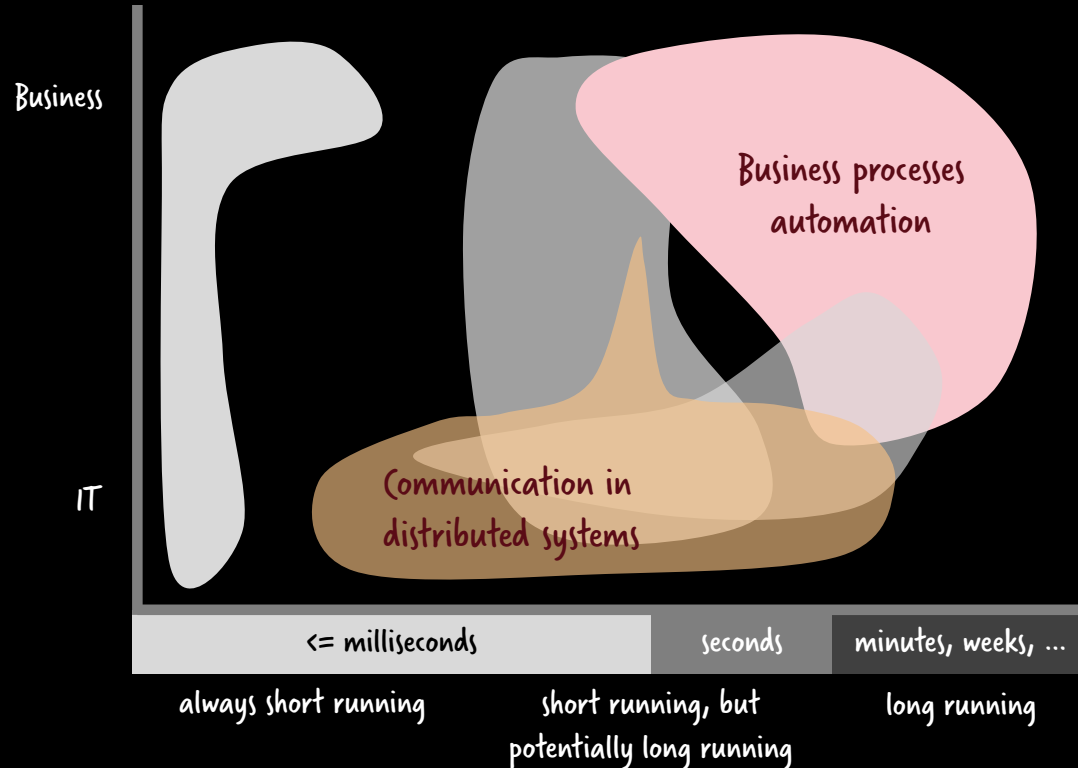
Long running services



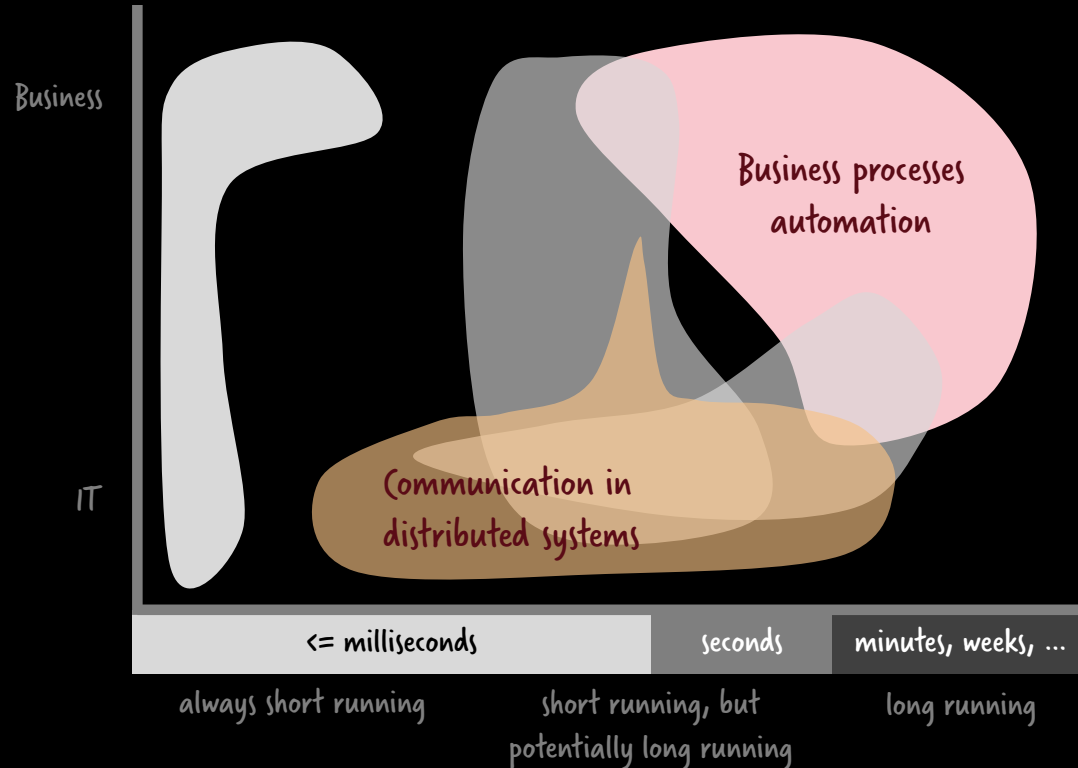
Long running services



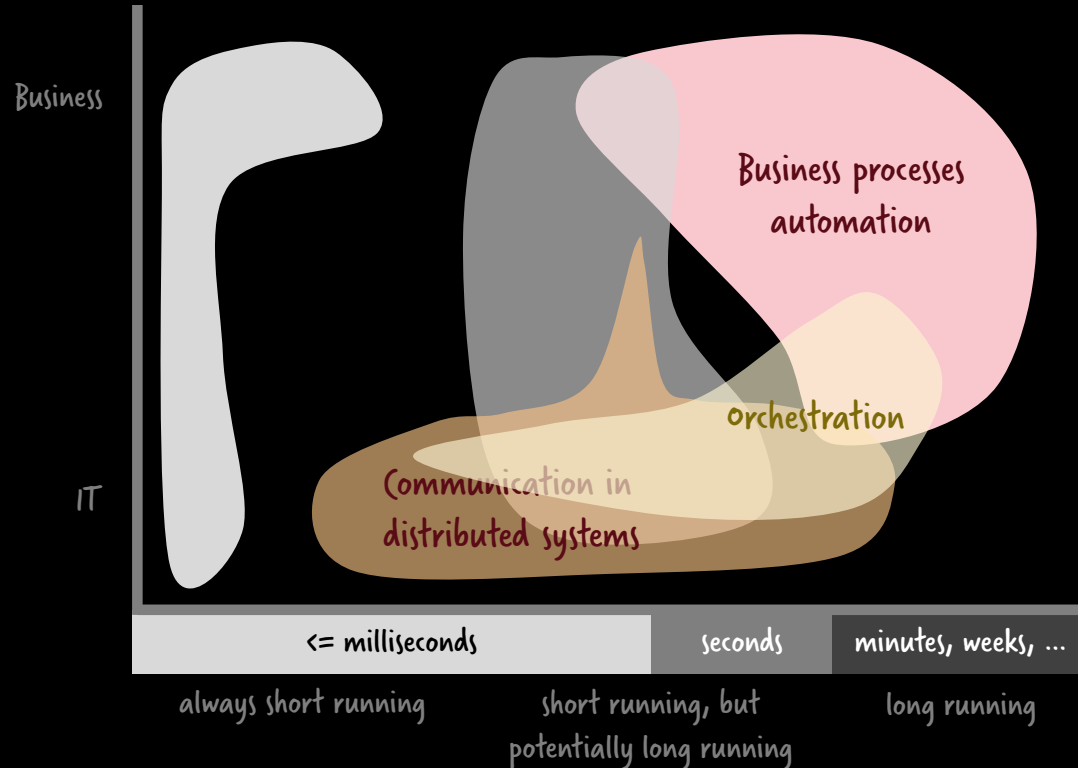
Use cases for workflow automation



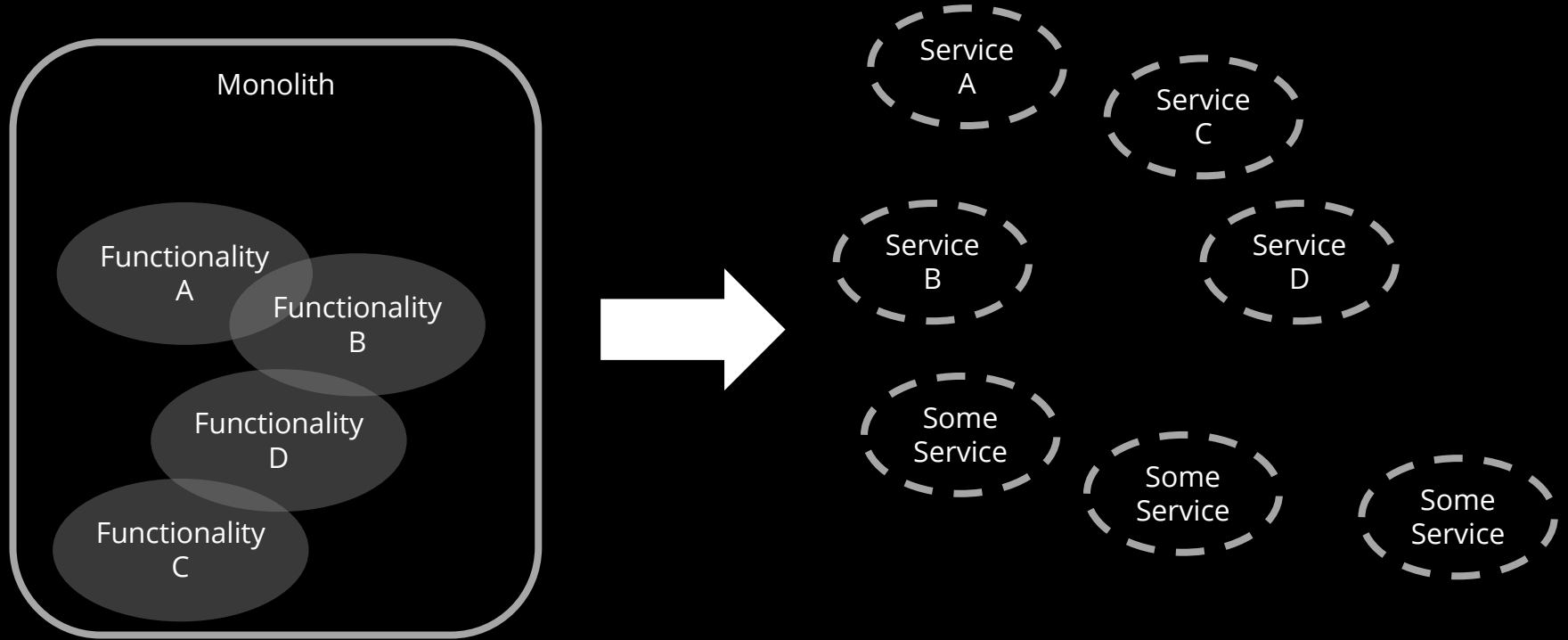
Use cases for workflow automation



Use cases for workflow automation



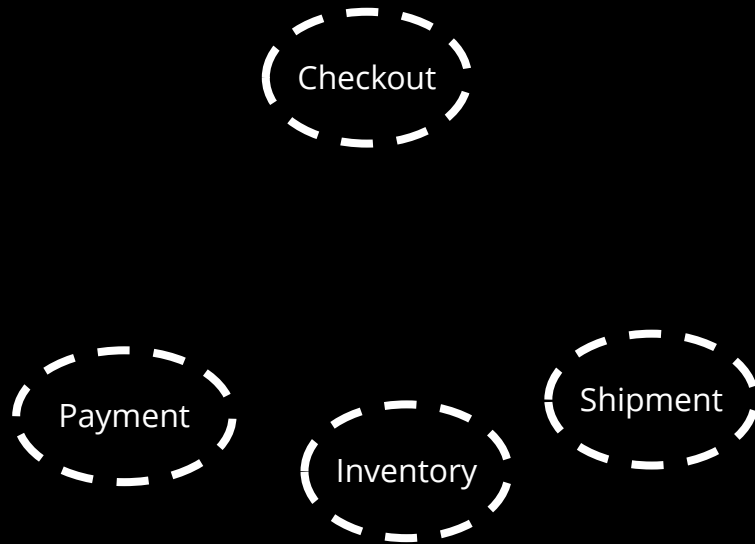
Microservices...



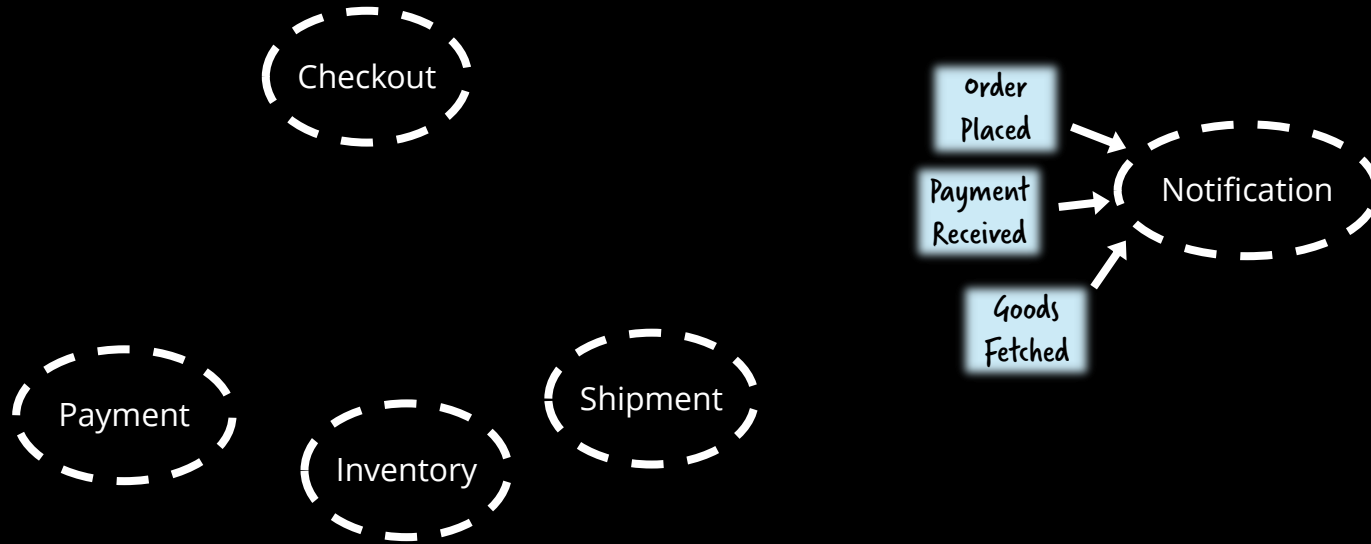
order fulfillment
example:
dash button



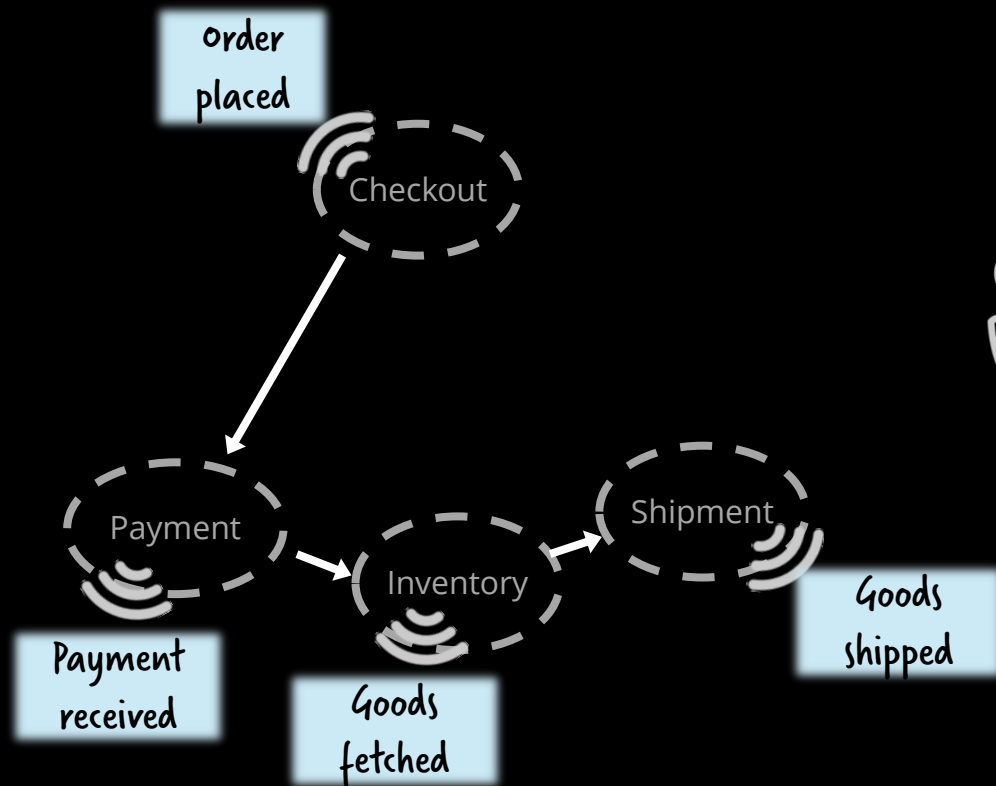
(Micro-)services



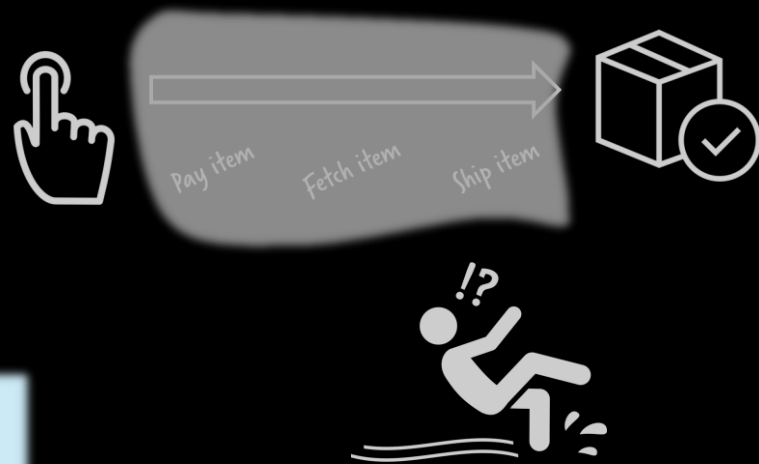
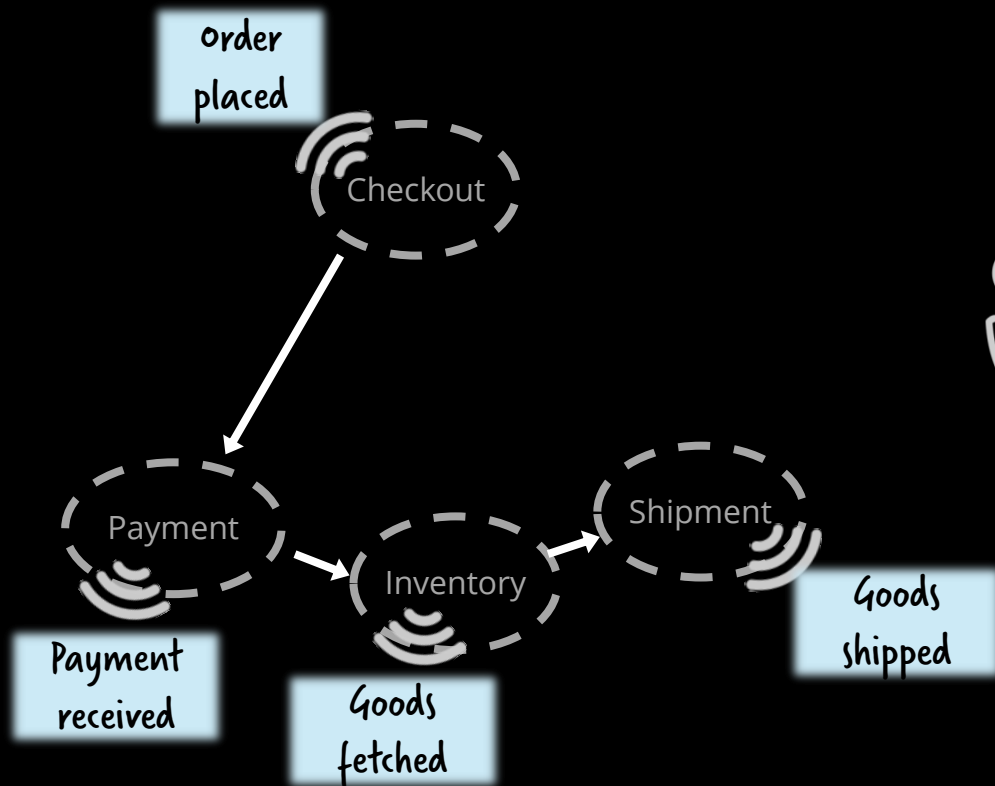
Event-driven architecture



Peer-to-peer event chains



Peer-to-peer event chains





The danger is that it's very easy to make nicely decoupled systems with event notification, without realizing that you're losing sight of that larger-scale flow, and thus set yourself up for trouble in future years.

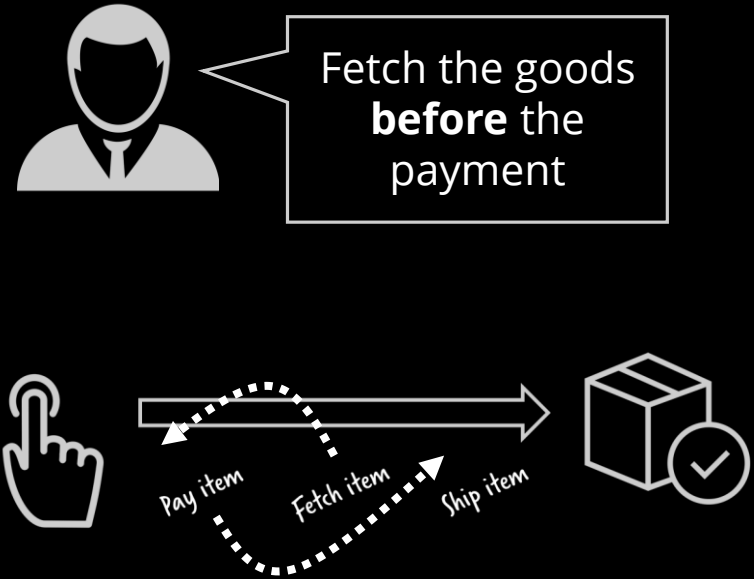
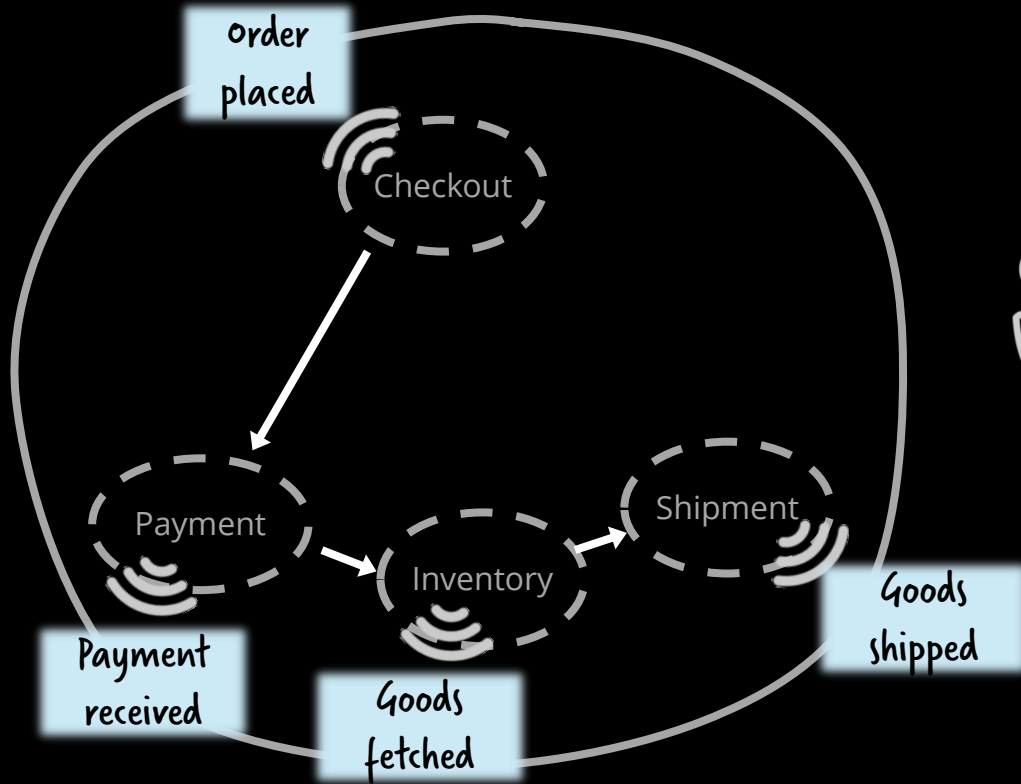


The danger is that it's very easy to make nicely decoupled systems with event notification, without realizing that you're losing sight of that larger-scale flow, and thus set yourself up for trouble in future years.

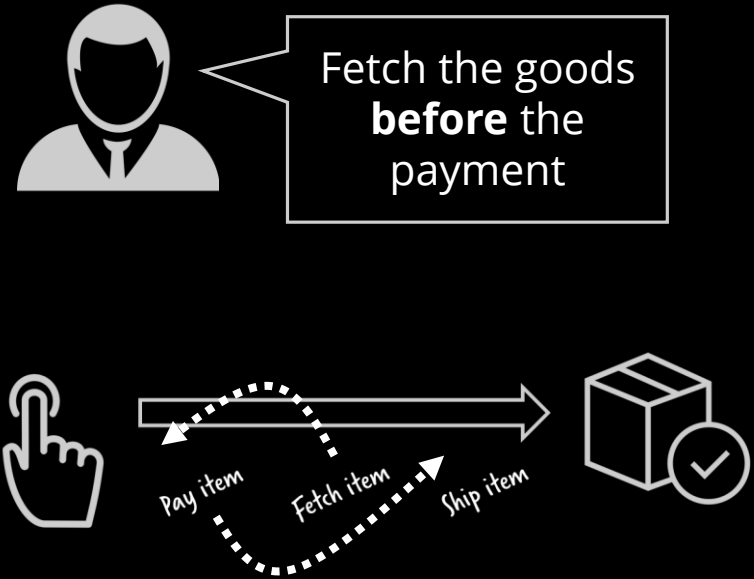
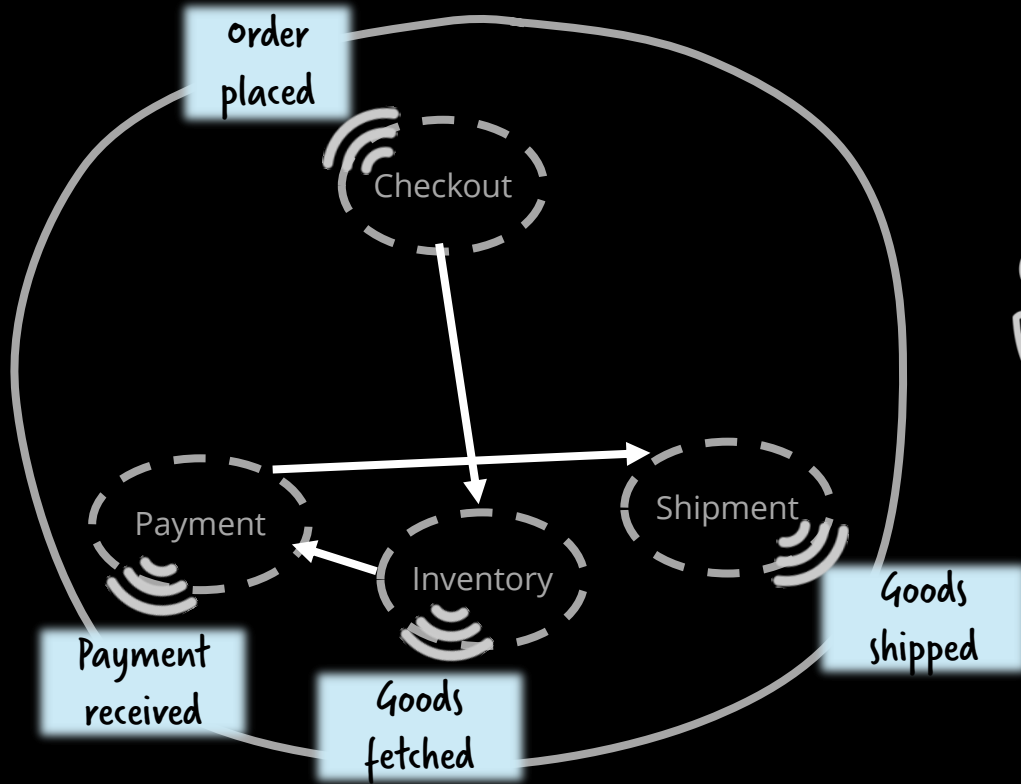


The danger is that it's very easy to make nicely decoupled systems with event notification, without realizing that you're losing sight of that larger-scale flow, and thus set yourself up for trouble in future years.

Peer-to-peer event chains



Peer-to-peer event chains

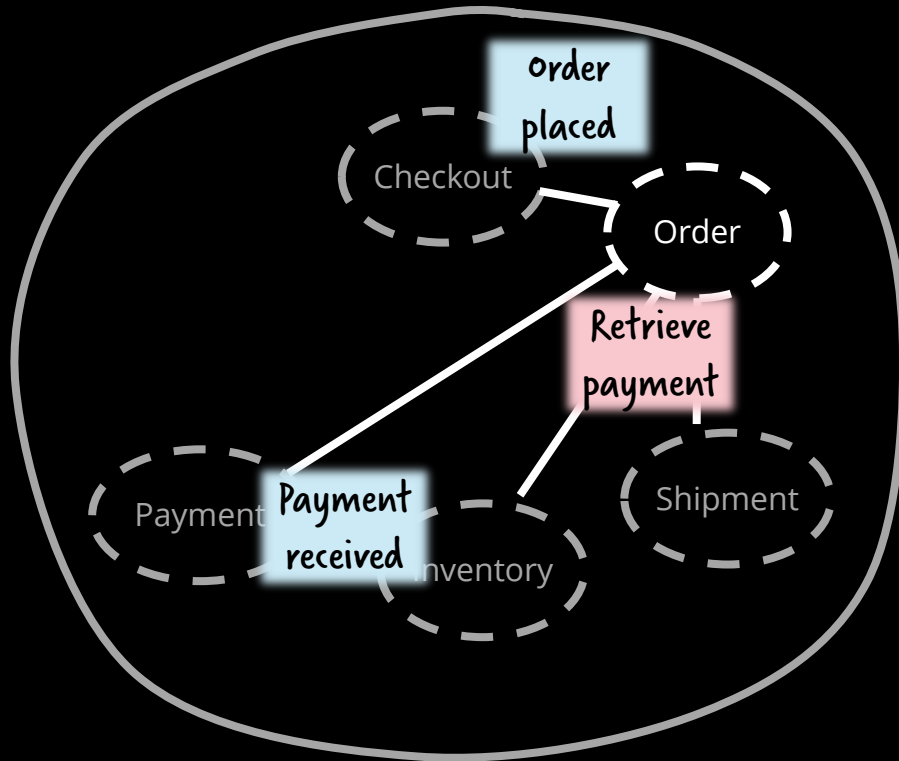


What we wanted



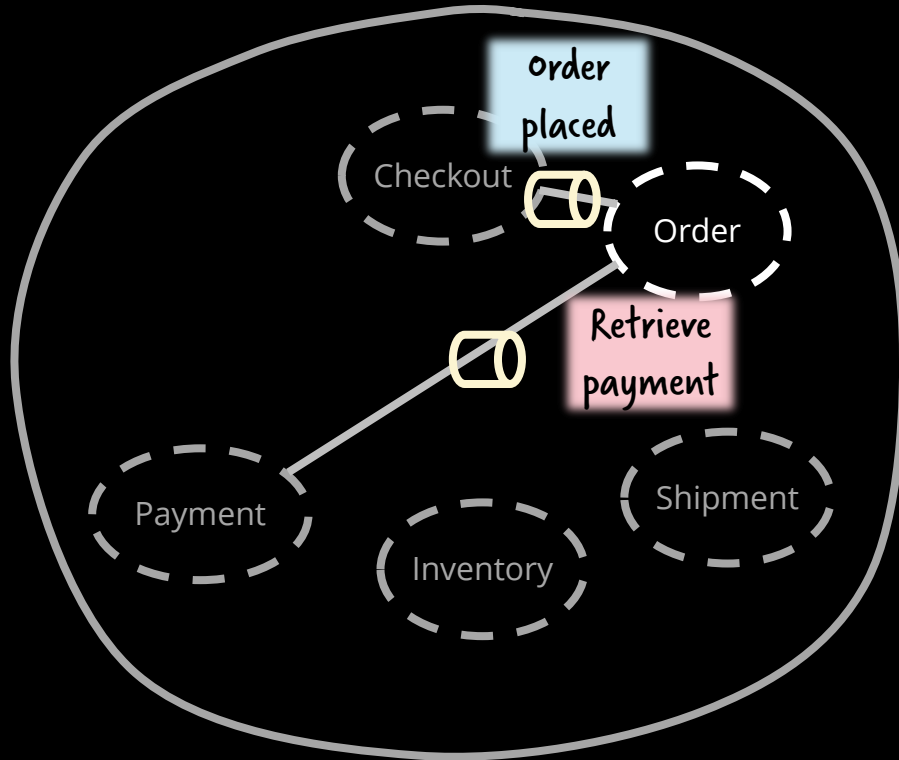
vs. what we got

Extract the end-to-end responsibility

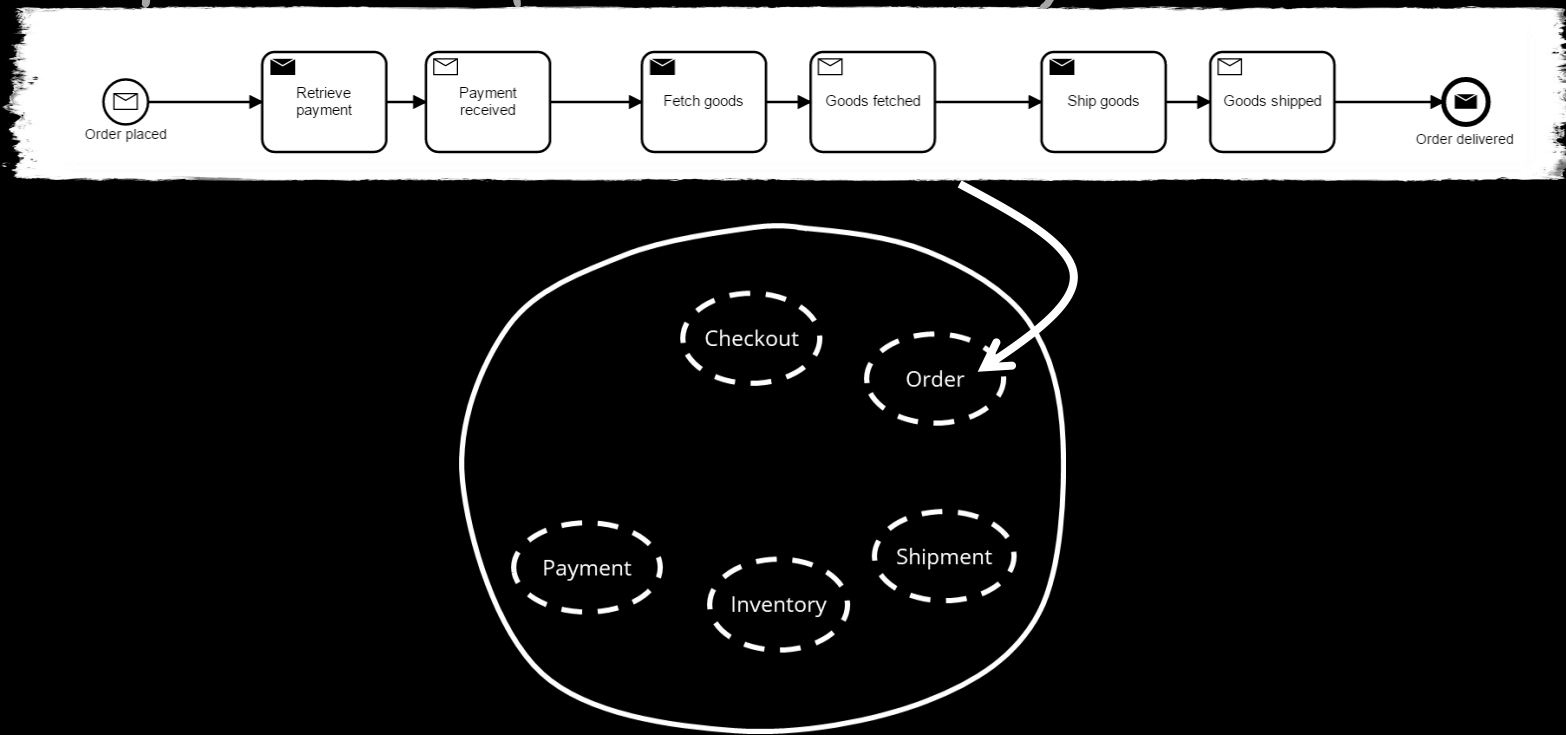


***Commands** have an intent about what needs to happen in the future

It still can be messaging!

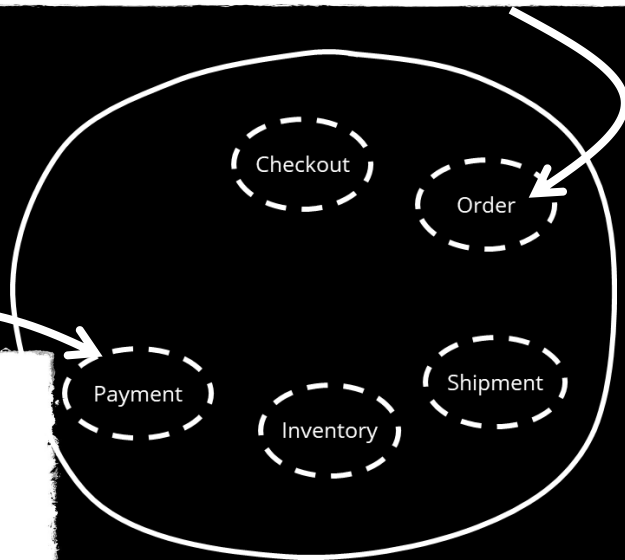
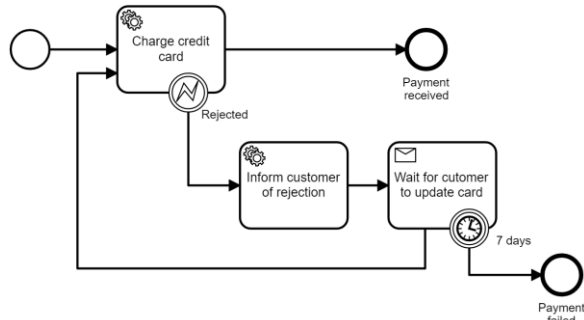
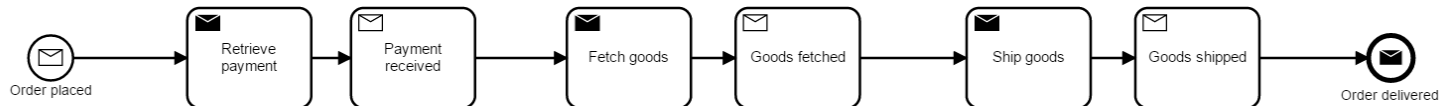


Workflows implement stateful orchestration logic

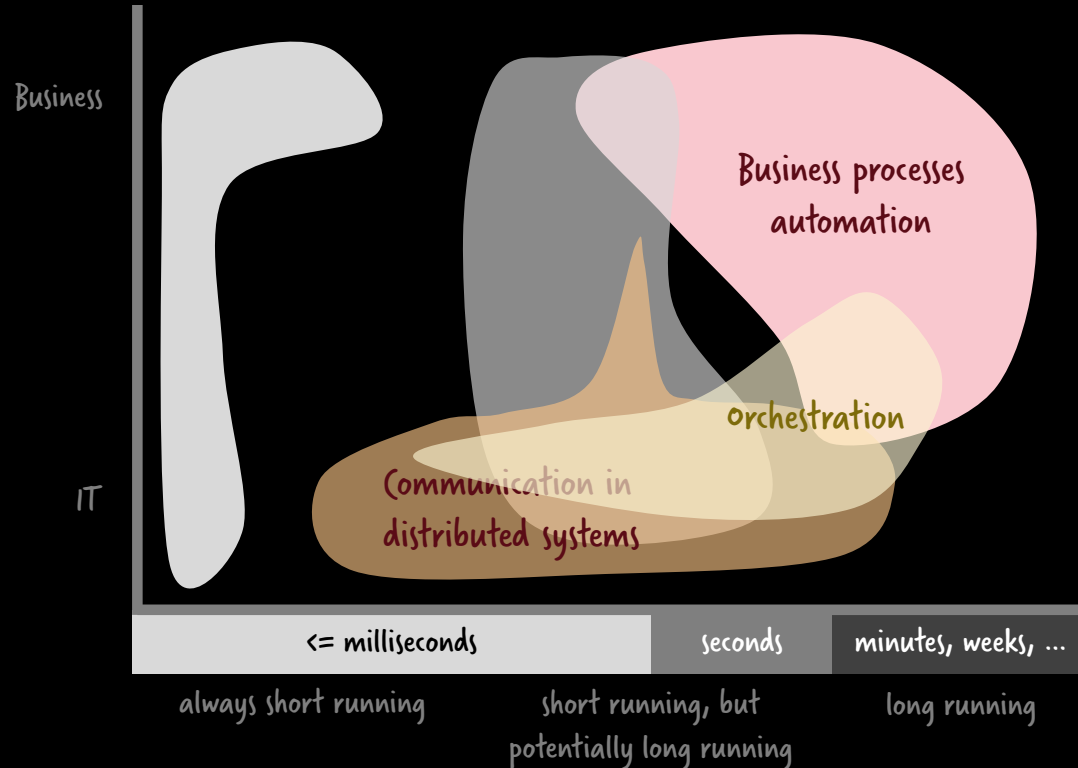




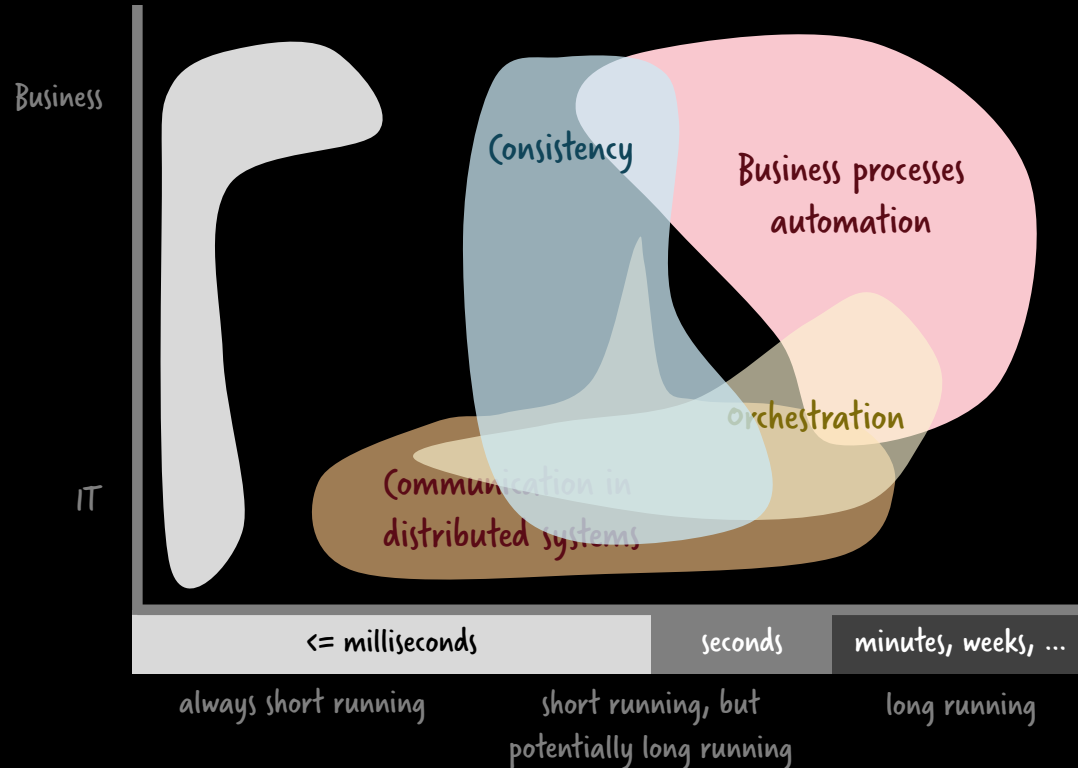
Workflows implement stateful orchestration logic



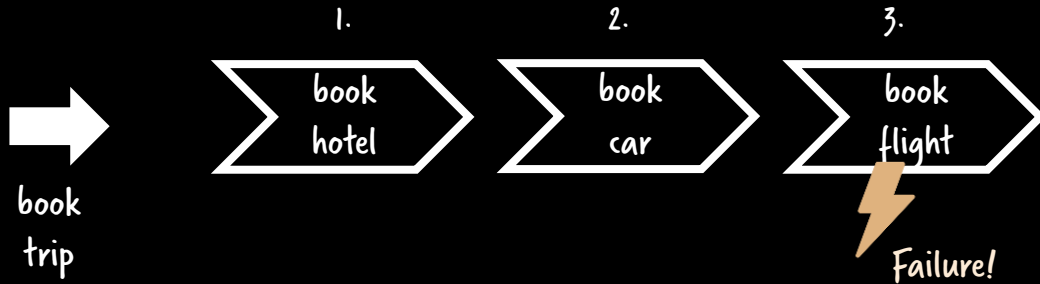
Use cases for workflow automation



Use cases for workflow automation



The classical example





Pat Helland

Distributed Systems Guru
Worked at Amazon,
Microsoft & Salesforce

Life beyond Distributed Transactions: an Apostate's Opinion

Position Paper

Pat Helland

Amazon.Com
705 Fifth Ave South
Seattle, WA 98104
USA

PHelland@Amazon.com

The positions expressed in this paper are personal opinions and do not in any way reflect the positions of my employer Amazon.com.

ABSTRACT

Many decades of work have been invested in the area of distributed transactions including protocols such as 2PC, Paxos, and various approaches to quorum. These protocols provide the application programmer a façade of global serializability. Personally, I have invested a non-trivial portion of my career as a strong advocate for the implementation and use of platforms

Instead, applications are built using different techniques which do not provide the same transactional guarantees but still meet the needs of their businesses.

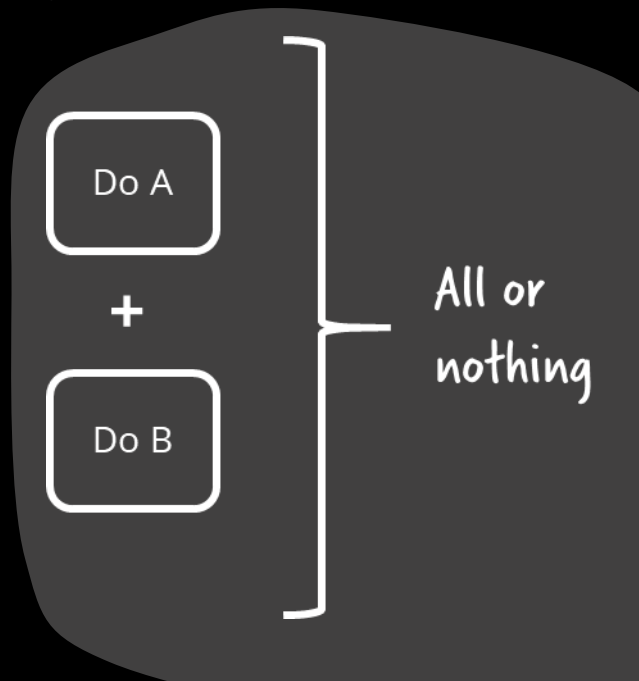
This paper explores and names some of the practical approaches used in the implementations of large-scale mission-critical applications in a world which rejects distributed transactions. We discuss the management of fine-grained pieces of application data which may be repartitioned over time as the application grows. We also discuss the design patterns used in sending messages between these repartitionable pieces of data.



Pat Helland

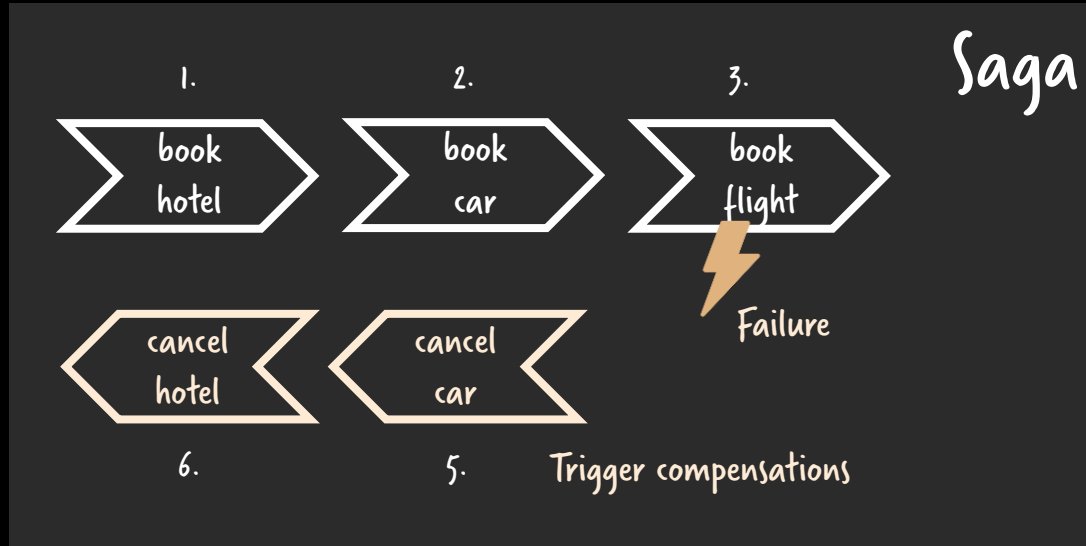
Distributed Systems Guru
Worked at Amazon,
Microsoft & Salesforce

//
Grown-Ups Don't Use
Distributed Transactions



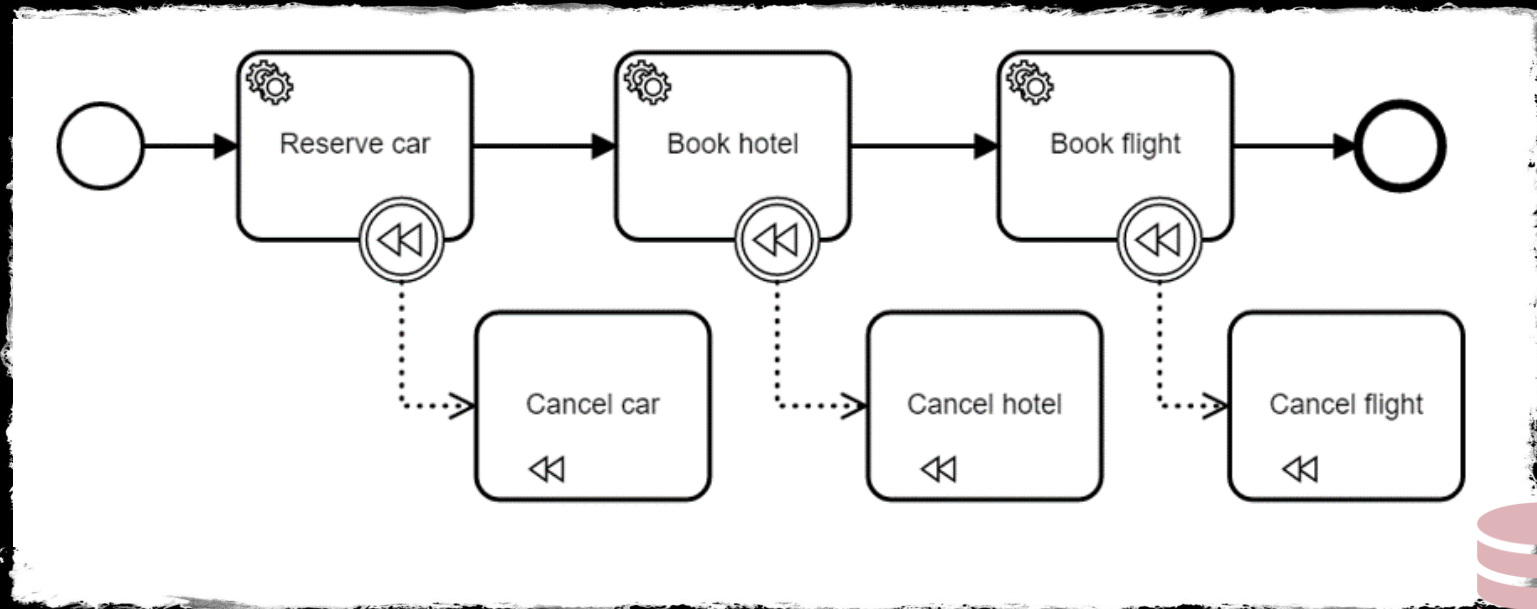
The classical example

book
trip

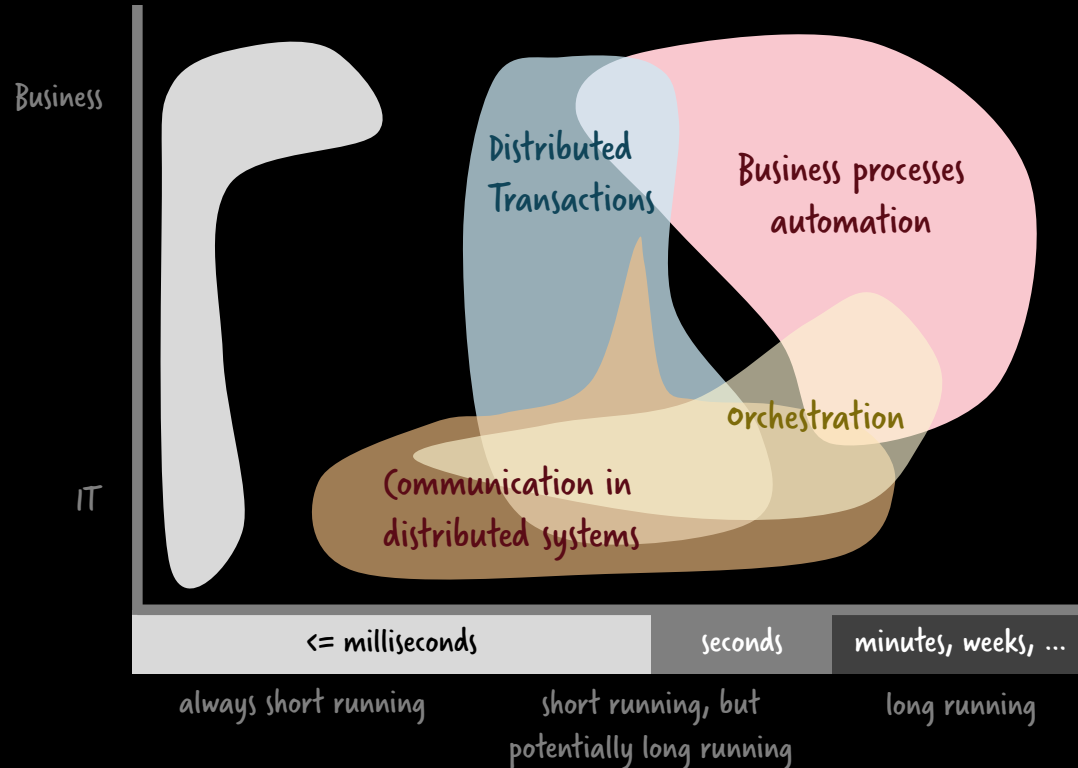


BPMN

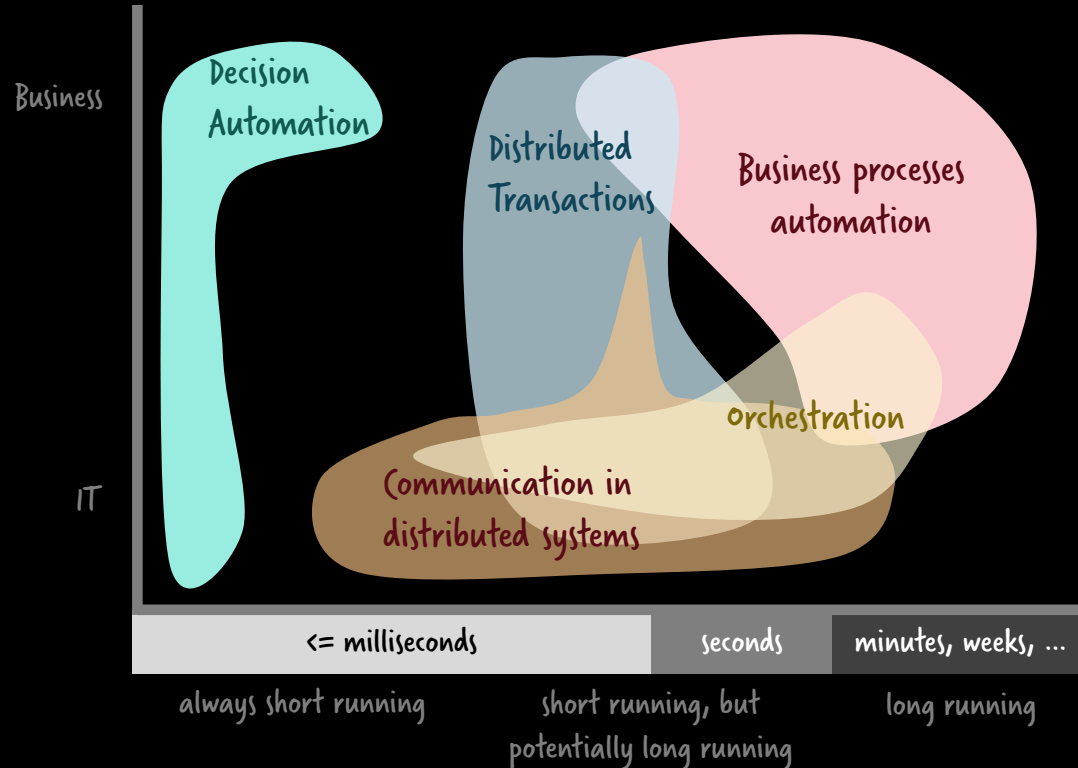
Saga Pattern (implemented by BPMN compensation)



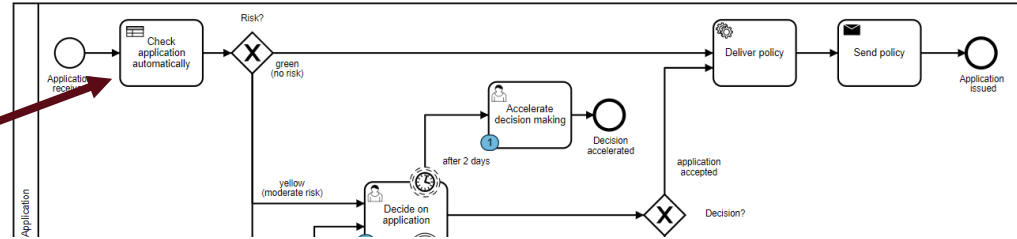
Use cases for workflow automation



Use cases for workflow automation

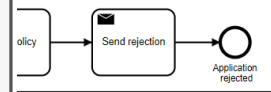


Decisions with DMN



Risk Assessment

C	Input			Output		Annotation
	Age = 37	Car manufacturer = Porsche	Car type = 911	Risk	Risk assesment	
	integer	string	string	string	string	
1	<= 21	-	-	"Beginner"	"yellow"	
2	<= 25	"Porsche"	-	"Young and too fast"	"red"	No sorry - that's too risky!
3	<= 30	"BMW"	-	"Young and fast"	"yellow"	
4		"Porsche"	"911"	"Fast and furious" = Fast and furious	"yellow" = yellow	
5		"BMW"	"X3"	"High value vehicle"	"yellow"	



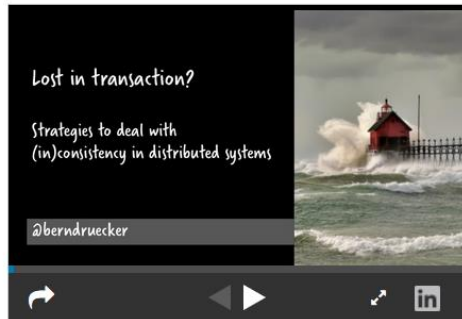
See more on <http://berndruecker.io/>

Lost in transaction? Strategies to manage consistency in distributed systems

You probably work on a distributed system. Even if you don't yet face a serverless microservice architecture using fancy NoSQL databases, you might simply call some remote services via REST or SOAP. This leaves you in charge of dealing with consistency yourself. ... [read more ...](#)

All occurrences on conferences...

Slides

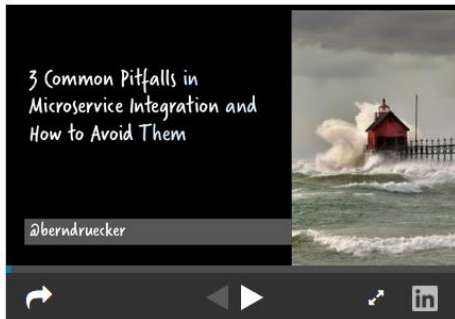


3 common pitfalls in microservice integration and how to avoid them

Integrating microservices and taming distributed systems is hard. In this talk I will present three challenges I've observed in real-life projects and discuss how to avoid them. I will not only use slides but also demonstrate concrete source code examples available on GitHub. ... [read more ...](#)

All occurrences on conferences...

Slides



Complex event flows in distributed systems

Event-driven architectures enable nicely decoupled microservices and are fundamental for decentral data management. However, using peer-to-peer event chains to implement complex end-to-end logic crossing service boundaries can accidentally increase coupling ... [read more ...](#)

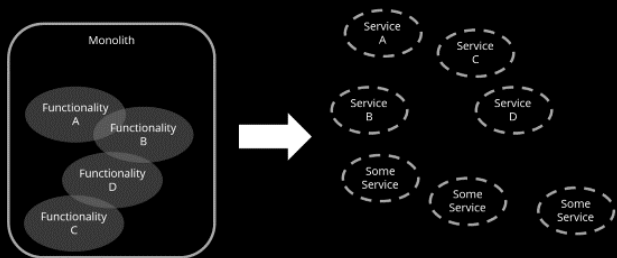
All occurrences on conferences...

Slides



Workflow Automation is important in modern architectures!

Microservices...



What we wanted



vs. what we got



Photo by Lijian Zhang, available under Creative Commons SA 2.0 License and Pedobear19 / CC BY-SA 4.0

Distributed systems

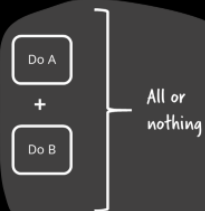


"Grown-Ups Don't Use Distributed Transactions"



Pat Helland

Distributed Systems Guru
Worked at Amazon,
Microsoft & Salesforce



Thoughts on the state machine / workflow engine market



Thoughts on the state machine / workflow engine market

Stack Vendors,
Pure Play BPMS
Low Code Platforms

PEGA, IBM, SAP, ...

Camunda, Zeebe, jBPM,
Activiti, Flowable, Mistral, ...

oss Workflow or
orchestration Engines

Integration Frameworks

Apache Camel,
Balerina, ...

Homegrown frameworks
to scratch an itch

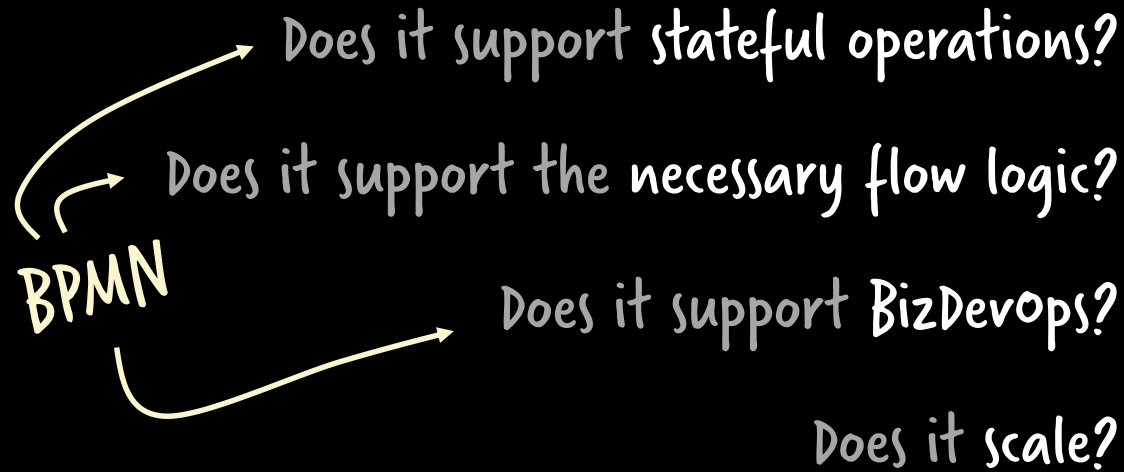
Uber, Netflix, Airbnb, ING, ...

Cloud offerings

AWS Step Functions,
Azure Durable Functions, ...

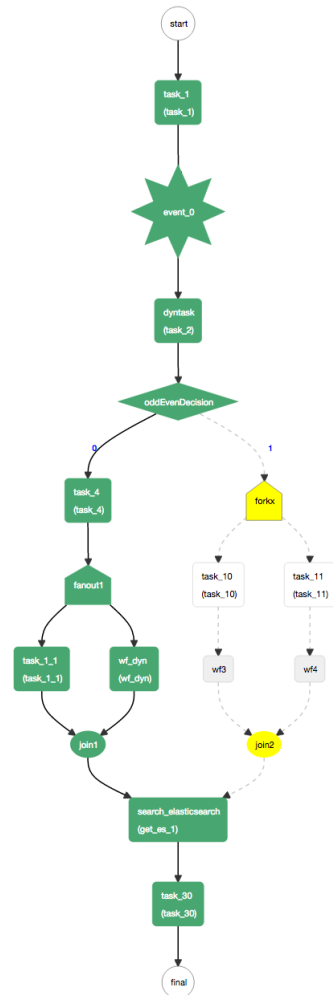
Data
Pipelines

Apache Airflow,
Spring Data Flow, ...

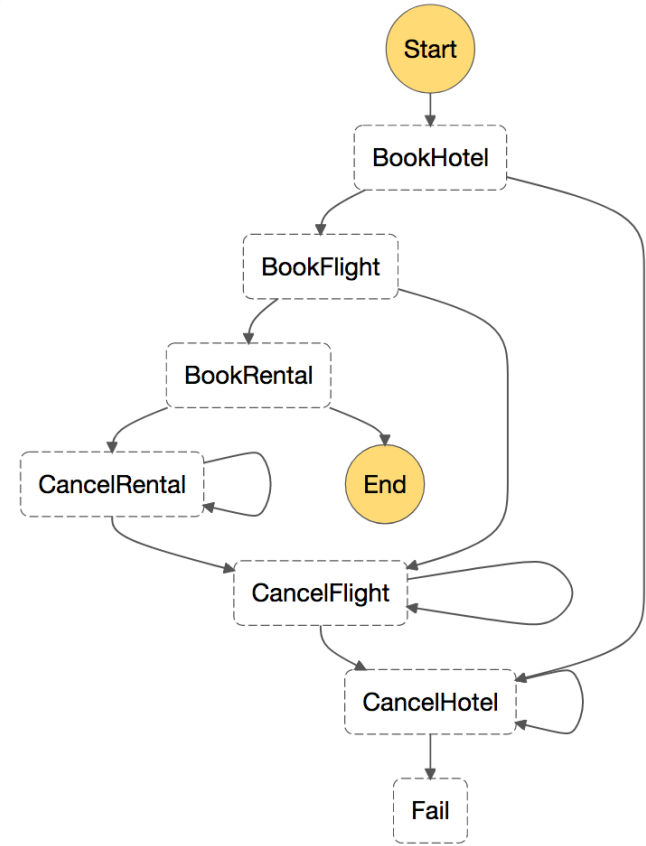




```
{
  "name": "kitchensink",
  "description": "kitchensink workflow",
  "version": 1,
  "tasks": [
    {
      "name": "task_1",
      "taskReferenceName": "task_1",
      "inputParameters": {
        "mod": "${workflow.input.mod}",
        "oddEven": "${workflow.input.oddEven}"
      },
      "type": "SIMPLE"
    },
    {
      "name": "event_task",
      "taskReferenceName": "event_0",
      "inputParameters": {
        "mod": "${workflow.input.mod}",
        "oddEven": "${workflow.input.oddEven}"
      },
      "type": "EVENT",
      "sink": "conductor"
    },
    {
      "name": "dyntask",
      "taskReferenceName": "task_2",
      "inputParameters": {
        "taskToExecute": "${workflow.input.task2Name}"
      },
      "type": "DYNAMIC",
      "dynamicTaskNameParam": "taskToExecute"
    }
  ]
}
```

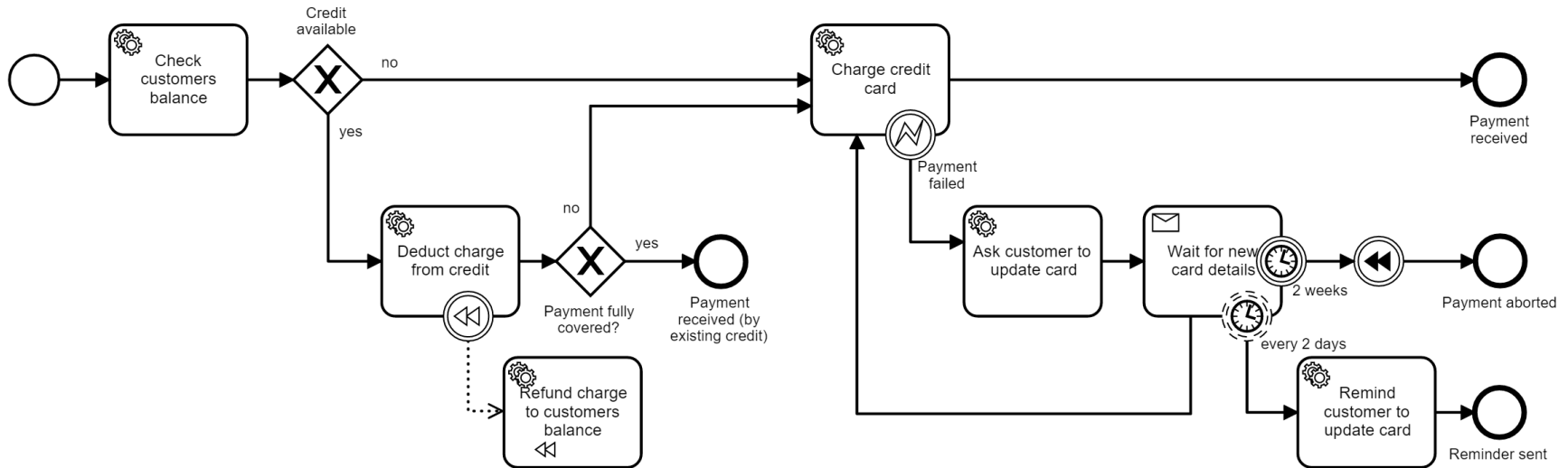


AWS Step Functions



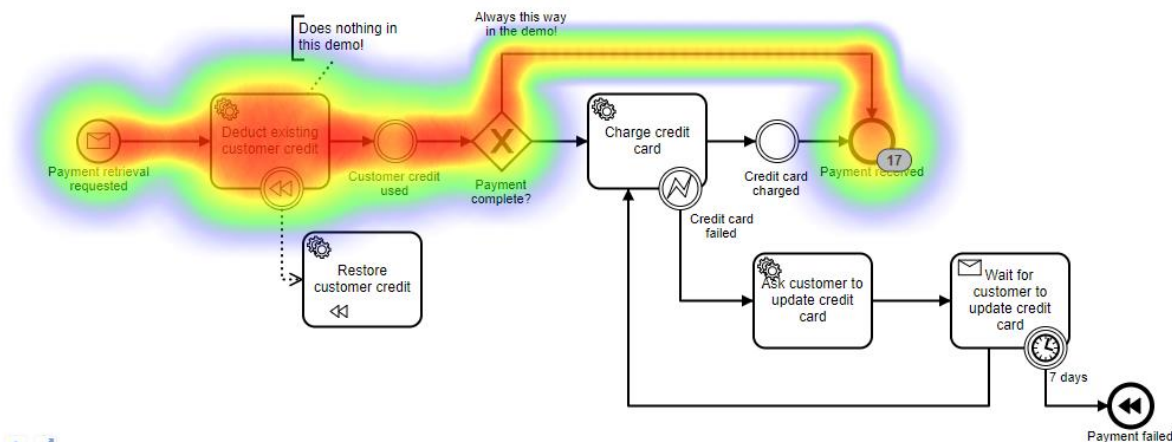
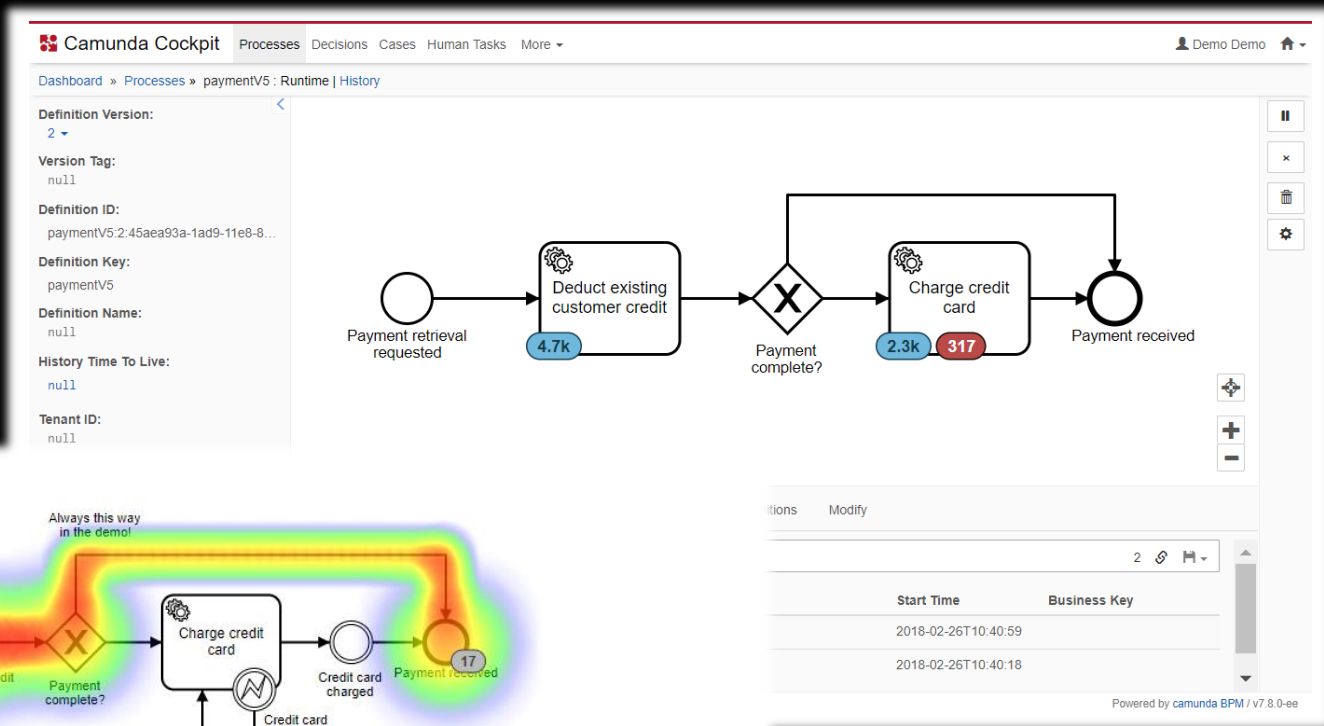
<https://read.acloud.guru/how-the-saga-pattern-manages-failures-with-aws-lambda-and-step-functions-bc8f7129f900>

Flow language is important!
Think of more complicated scenarios...



Proper operations

Visibility + Context



Biz Dev ops



Example: Storage



Spring StateMachine



zeebe
by Camunda

Persistent
State





28. Persisting State Machine

Traditionally an instance of a state machine is used as is within a running program.

28.2 Using StateMachinePersister

Building a `StateMachineContext` and then restoring a state machine from it has always been a little bit of a black magic if `StateMachinePersister` aims to ease these operations by providing `persist` and `restore` methods. Default implementation `DefaultStateMachinePersister`

Usage of a `StateMachinePersister` is easy to demonstrate by following a snippets from tests. We start by creating to two `machine1` and `machine2`. We could build different machines for this demonstration using various other ways but this serves

```
static class InMemoryStateMachinePersist implements StateMachinePersist<String, String, String> {

    private final HashMap<String, StateMachineContext<String, String>> contexts = new HashMap<>();

    @Override
    public void write(StateMachineContext<String, String> context, String contextObj) throws Exception {
        contexts.put(contextObj, context);
    }

    @Override
    public StateMachineContext<String, String> read(String contextObj) throws Exception {
        return contexts.get(contextObj);
    }
}
```

[Chapter 35, *Turnstile*](#) Turnstile.

[Chapter 36, *Showcase*](#) Showcase.

[Chapter 37, *CD Player*](#) CD Player.

[Chapter 38, *Tasks*](#) Tasks.

[Chapter 39, *Washer*](#) Washer.

[Chapter 40, *Persist*](#) Persist.

[Chapter 41, *Zookeeper*](#) Zookeeper.

[Chapter 42, *Web*](#) Web.

[Chapter 43, *Scope*](#) Scope.

[Chapter 44, *Security*](#) Security.

[Chapter 45, *Event Service*](#) Event Service.

[Chapter 46, *Deploy*](#) Deploy.

[Chapter 47, *Order Shipping*](#) Order Shipping.

[Chapter 48, *JPA Config*](#) JPA Config.

[Chapter 49, *Monitoring*](#) Monitoring.

Example: Storage



Spring State Machine



zeebe
by Camunda

Persistent
State

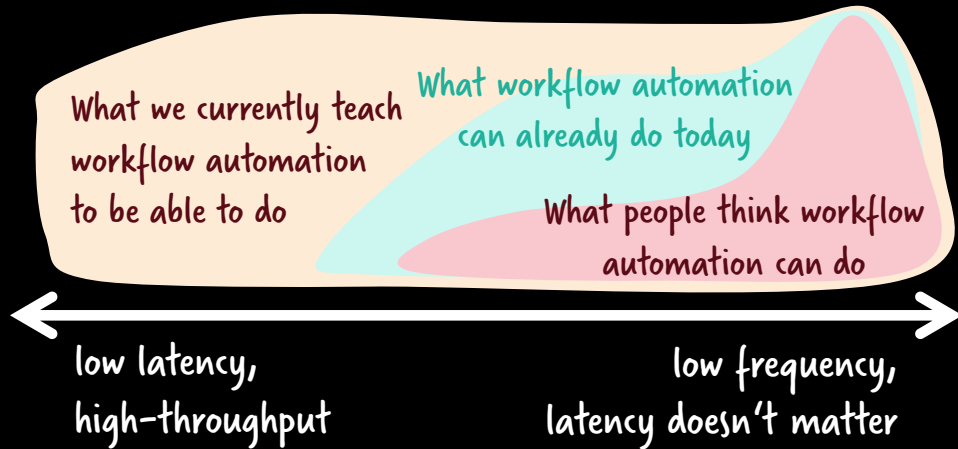


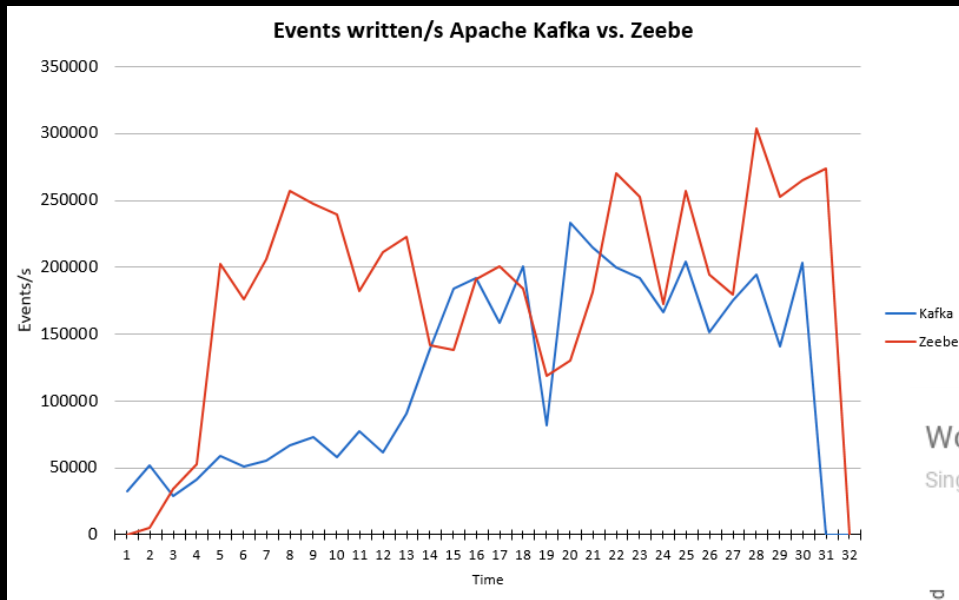
Do it
yourself

Persistent
change



Workflow automation at scale!



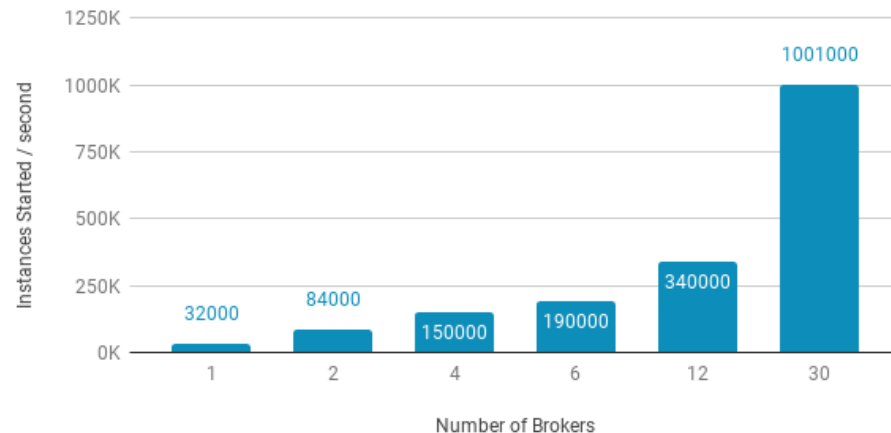


Why Zeebe?

Horizontally scalable and resilient

Workflow Instances Started / Second

Single topic, replication factor = 1



'How Does Zeebe Compare to X?': An Evaluation Framework

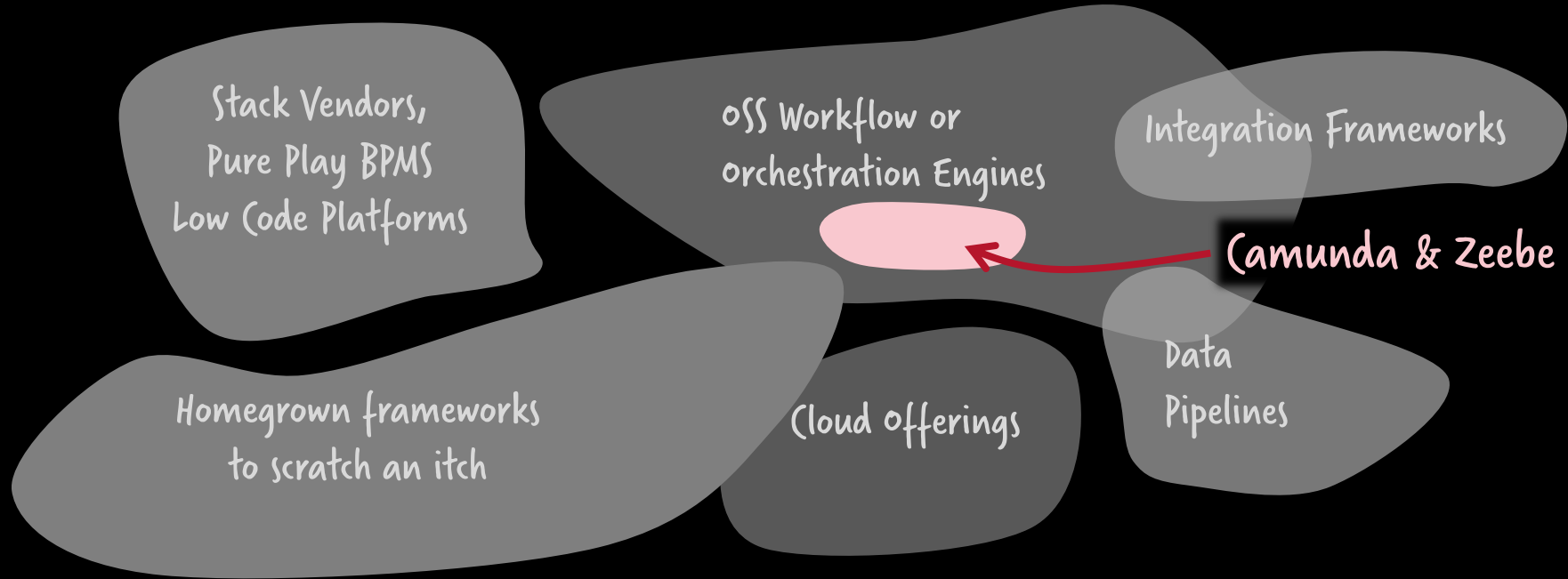
We often get questions about how Zeebe is the same as or different from other tools and frameworks that can be used to orchestrate workflows. These “other tools” include:

- “Traditional” transactional, open-source BPMN workflow engines (such as Camunda BPM and Activiti)
- BPM Suites (such as Pega, Software AG)
- Homegrown open-source orchestration tools (such as Netflix Conductor and Uber Cadence)
- Orchestration tools from cloud providers (such as AWS Step Functions and Google Cloud Composer)
- Distributed tracing tools (such as Jaeger)

Aspects to consider

	Camunda	Spring State Machine
Workflow Definition	BPMN 2.0 (graphical, XML, Model API)	Java API, UML-Generator
Visual?	YES	No
Tooling	Modeler, Cockpit, Optimize	-
Storage Runtime	RDMS	up to you
Storage History	RDMS	-
Scalability	Stateless Engine, RDMS is limit, Sharding possible	up to you
Fault tolerance	If RDMS is HA	up to you
Supported programming languages	Java, REST, Language Clients (JS, C#)	Java

My personal pro-tip for a shortlist ;-)



Thank you!



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[@berndruecker](#)

Slides: <https://berndruecker.io>

Blog: <https://medium.com/berndruecker>

Code: <https://github.com/berndruecker>

InfoWorld
FROM IDG

<https://www.infoworld.com/article/3254777/application-development/3-common-pitfalls-of-microservices-integration-and-how-to-avoid-them.html>

InfoQ
ueue

<https://www.infoq.com/articles/events-workflow-automation>

THE NEW STACK

<https://thenewstack.io/5-workflow-automation-use-cases-you-might-not-have-considered/>

